

# Prepaid card

Based on Consumer Complaints

Complaint ID	Product	Sub-product
1409878	Prepaid card	Gift or merchant card
1409645	Prepaid card	General purpose card
1405674	Prepaid card	Gift or merchant card
1403429	Prepaid card	Other special purpose card
1401522	Prepaid card	General purpose card
1400798	Prepaid card	General purpose card
1399252	Prepaid card	Gift or merchant card
1395462	Prepaid card	ID prepaid card
1391566	Prepaid card	General purpose card
1392720	Prepaid card	Gift or merchant card
1391471	Prepaid card	Government benefit payment card
1390364	Prepaid card	General purpose card
1390468	Prepaid card	General purpose card
1390304	Prepaid card	General purpose card
1388968	Prepaid card	Other special purpose card
1389644	Prepaid card	Payroll card
1388711	Prepaid card	General purpose card
1386871	Prepaid card	General purpose card
1388650	Prepaid card	General purpose card
1387774	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Issue	Sub-issue	State	ZIP code	Submitted via
Unauthorized transactions/trans. issues		TX	75063	Web
Unauthorized transactions/trans. issues			89135	Web
Unauthorized transactions/trans. issues		TX	75169	Web
Managing, opening, or closing account		TX	75062	Postal mail
Unauthorized transactions/trans. issues		TX	75019	Referral
Managing, opening, or closing account		CT	06053	Web
Fraud or scam		CA	91977	Web
Managing, opening, or closing account		TX	76040	Web
Managing, opening, or closing account		TX	78046	Web
Unauthorized transactions/trans. issues		NV	89117	Referral
Unauthorized transactions/trans. issues		PA	19106	Web
Adding money		MS	39540	Web
Managing, opening, or closing account		TX	76208	Web
Managing, opening, or closing account		MN	55447	Web
Fees		GA	30741	Phone
Unauthorized transactions/trans. issues		TN	37013	Phone
Managing, opening, or closing account		OR	97230	Web
Unauthorized transactions/trans. issues		SC	29909	Web
Managing, opening, or closing account		PA	19116	Web
Fraud or scam		KY	40356	Web

# Prepaid card

Based on Consumer Complaints

Date received	Date sent to company	Company	Company response
06/08/2015	06/10/2015	U.S. Bancorp	Closed with explanation
06/07/2015	06/10/2015	Amex	Closed with monetary relief
06/04/2015	06/09/2015	Amex	Closed with explanation
06/03/2015	06/05/2015	JPMorgan Chase	Closed with explanation
06/02/2015	06/03/2015	U.S. Bancorp	Closed with explanation
06/01/2015	06/03/2015	Blackhawk Network Holdings Inc.	Closed with explanation
05/30/2015	06/02/2015	Bank of America	Closed with explanation
05/27/2015	05/28/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/26/2015	05/29/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/26/2015	05/28/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/26/2015	05/29/2015	Comerica	Closed with explanation
05/24/2015	05/28/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/24/2015	05/28/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
05/23/2015	05/28/2015	Citibank	Closed with explanation
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/26/2015	First Data Corporation	Closed with monetary relief
05/22/2015	05/28/2015	U.S. Bancorp	Closed with explanation
05/21/2015	05/27/2015	Amex	Closed with explanation
05/21/2015	05/28/2015	Citibank	Closed with explanation
05/21/2015	05/28/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Timely response?	Consumer disputed?
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	

# Prepaid card

Based on Consumer Complaints

1387146	Prepaid card	General purpose card
1386770	Prepaid card	Gift or merchant card
1386646	Prepaid card	Mobile wallet
1384539	Prepaid card	Mobile wallet
1385937	Prepaid card	General purpose card
1385763	Prepaid card	General purpose card
1385487	Prepaid card	General purpose card
1385421	Prepaid card	General purpose card
1383532	Prepaid card	ID prepaid card
1384359	Prepaid card	General purpose card
1383744	Prepaid card	Government benefit payment card
1383337	Prepaid card	Gift or merchant card
1380337	Prepaid card	General purpose card
1380681	Prepaid card	Other special purpose card
1378340	Prepaid card	General purpose card
1375515	Prepaid card	General purpose card
1377503	Prepaid card	Government benefit payment card
1377422	Prepaid card	Payroll card
1376730	Prepaid card	General purpose card
1376553	Prepaid card	Gift or merchant card
1376295	Prepaid card	Payroll card
1374964	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	CA	92653	Web
Fraud or scam	KY	40222	Web
Unauthorized transactions/trans. issues	MA	02720	Phone
Managing, opening, or closing account	OR	97124	Postal mail
Unauthorized transactions/trans. issues	WA	98671	Web
Managing, opening, or closing account	OK	74403	Web
Fraud or scam	IL	60465	Phone
Managing, opening, or closing account	CA	91737	Phone
Fraud or scam	VA	23505	Web
Unauthorized transactions/trans. issues	CA	92648	Web
Unauthorized transactions/trans. issues	OR	97801	Web
Fraud or scam	CA	90046	Web
Managing, opening, or closing account	FL	33025	Phone
Managing, opening, or closing account	WA	98620	Phone
Fraud or scam	KS	67544	Phone
Fraud or scam	OR	97304	Web
Fraud or scam	NY	14450	Referral
Unauthorized transactions/trans. issues			Web
Adding money	FL	33040	Web
Fees	MD	21044	Referral
Unauthorized transactions/trans. issues	OK	73116	Web
Unauthorized transactions/trans. issues	MI	48457	Postal mail

# Prepaid card

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05/21/2015	05/27/2015	U.S. Bancorp	Closed with monetary relief
05/21/2015	05/27/2015	U.S. Bancorp	Closed with non-monetary relief
05/21/2015	05/27/2015	PayPal	Closed with monetary relief
05/20/2015	05/26/2015	PayPal	Closed with explanation
05/20/2015	05/22/2015	Amex	Closed with explanation
05/20/2015	05/27/2015	Amex	Closed with explanation
05/20/2015	05/27/2015	Amex	Closed with explanation
05/20/2015	05/27/2015	Amex	Closed with explanation
05/19/2015	05/22/2015	MoneyGram	Closed with explanation
05/19/2015	05/22/2015	U.S. Bancorp	Closed with monetary relief
05/19/2015	05/22/2015	Comerica	Closed with explanation
05/19/2015	05/22/2015	U.S. Bancorp	Closed with monetary relief
05/18/2015	05/21/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/18/2015	05/21/2015	Umpqua Holdings Corporation	Closed with explanation
05/15/2015	05/19/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/14/2015	05/14/2015	Blackhawk Network Holdings Inc.	Closed with explanation
05/14/2015	05/15/2015	Comerica	Closed with monetary relief
05/14/2015	05/15/2015	Citibank	Closed with monetary relief
05/14/2015	05/15/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
05/14/2015	05/15/2015	SunTrust Bank	In progress
05/14/2015	05/15/2015	Citibank	Closed with explanation
05/14/2015	05/18/2015	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	



# Prepaid card

Based on Consumer Complaints

1375412	Prepaid card	Gift or merchant card
1374371	Prepaid card	General purpose card
1374572	Prepaid card	Mobile wallet
1373903	Prepaid card	General purpose card
1373793	Prepaid card	Gift or merchant card
1371040	Prepaid card	General purpose card
1372550	Prepaid card	Gift or merchant card
1372539	Prepaid card	General purpose card
1372273	Prepaid card	Gift or merchant card
1371334	Prepaid card	Payroll card
1369714	Prepaid card	Government benefit payment card
1370773	Prepaid card	General purpose card
1370046	Prepaid card	General purpose card
1369813	Prepaid card	General purpose card
1369263	Prepaid card	Mobile wallet
1368594	Prepaid card	Gift or merchant card
1368546	Prepaid card	ID prepaid card
1367919	Prepaid card	General purpose card
1366749	Prepaid card	ID prepaid card
1366015	Prepaid card	General purpose card
1366079	Prepaid card	Mobile wallet

# Prepaid card

Based on Consumer Complaints

Fees	VA	22942	Phone
Unauthorized transactions/trans. issues	CA	91304	Web
Managing, opening, or closing account	TX	76006	Referral
Managing, opening, or closing account	TX	78701	Web
Unauthorized transactions/trans. issues	CA	92620	Web
Overdraft, savings or rewards features	CA	91387	Web
Managing, opening, or closing account	MI	49071	Referral
Managing, opening, or closing account	FL	33142	Referral
Managing, opening, or closing account	GA	30047	Web
Unauthorized transactions/trans. issues	FL	34748	Web
Unauthorized transactions/trans. issues	FL	33527	Web
Managing, opening, or closing account	MS	39540	Web
Managing, opening, or closing account	TN	37130	Phone
Unauthorized transactions/trans. issues	CA	94070	Web
Managing, opening, or closing account	WI	54956	Referral
Managing, opening, or closing account	GA	30058	Web
Fraud or scam	MA	02130	Web
Unauthorized transactions/trans. issues	TX	77009	Web
Fraud or scam	TX	77063	Web
Managing, opening, or closing account	NJ	07882	Referral
Fraud or scam	MI	48104	Web

# Prepaid card

Based on Consumer Complaints

05/14/2015	05/15/2015	U.S. Bancorp	Closed with explanation
05/13/2015	05/14/2015	Amex	Closed with explanation
05/13/2015	05/14/2015	PayPal	Closed with non-monetary relief
05/13/2015	05/14/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/13/2015	05/14/2015	U.S. Bancorp	Closed with monetary relief
05/12/2015	05/13/2015	Amex	Closed with explanation
05/12/2015	05/13/2015	Fifth Third Bank	Closed with monetary relief
05/12/2015	05/21/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/13/2015	Citibank	Closed with explanation
05/12/2015	05/12/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/11/2015	05/12/2015	Comerica	Closed with explanation
05/11/2015	05/12/2015	PayPal	Closed with non-monetary relief
05/11/2015	05/12/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
05/11/2015	05/12/2015	Citibank	Closed with explanation
05/11/2015	05/13/2015	PayPal	Closed with non-monetary relief
05/10/2015	05/11/2015	Amex	Closed with monetary relief
05/09/2015	05/09/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/08/2015	05/11/2015	Amex	Closed with explanation
05/08/2015	05/18/2015	PLS GROUP, INC	Closed with monetary relief
05/07/2015	05/08/2015	PNC Bank	In progress
05/07/2015	05/07/2015	PayPal	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

# Prepaid card

Based on Consumer Complaints

1366010	Prepaid card	Mobile wallet
1365963	Prepaid card	Mobile wallet
1365957	Prepaid card	Other special purpose card
1365942	Prepaid card	Mobile wallet
1365623	Prepaid card	Mobile wallet
1362650	Prepaid card	General purpose card
1364004	Prepaid card	Mobile wallet
1363840	Prepaid card	Gift or merchant card
1363152	Prepaid card	General purpose card
1360688	Prepaid card	Government benefit payment card
1362622	Prepaid card	Government benefit payment card
1361373	Prepaid card	Other special purpose card
1361368	Prepaid card	General purpose card
1360332	Prepaid card	General purpose card
1359376	Prepaid card	Mobile wallet
1358699	Prepaid card	Mobile wallet
1358673	Prepaid card	General purpose card
1358091	Prepaid card	Gift or merchant card
1356824	Prepaid card	Mobile wallet
1357129	Prepaid card	Government benefit payment card
1356848	Prepaid card	Government benefit payment card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	AZ	85029	Referral
Fraud or scam	SC	29412	Web
Unauthorized transactions/trans. issues	CA	90230	Referral
Managing, opening, or closing account	NY	11229	Referral
Managing, opening, or closing account	CA	90056	Referral
Unauthorized transactions/trans. issues	NV	89512	Web
Fees	CA	90027	Referral
Fraud or scam	PA	18902	Web
Advertising, marketing or disclosures	CO	80234	Web
Unauthorized transactions/trans. issues	NC	27534	Phone
Fees	DC	20016	Web
Managing, opening, or closing account	CA	90305	Referral
Fraud or scam	NH	03801	Referral
Unauthorized transactions/trans. issues	NC	28210	Web
Unauthorized transactions/trans. issues	AZ	85254	Web
Managing, opening, or closing account	IA	50266	Referral
Unauthorized transactions/trans. issues	NY	11575	Web
Managing, opening, or closing account	CO	80104	Web
Fraud or scam	NJ	08012	Postal mail
Unauthorized transactions/trans. issues	NJ	07981	Phone
Managing, opening, or closing account	TX	75082	Web

# Prepaid card

Based on Consumer Complaints

05/07/2015	05/08/2015	PayPal	Closed with non-monetary relief
05/07/2015	05/11/2015	Blackhawk Network Holdings Inc.	Closed with explanation
05/07/2015	05/08/2015	Blackhawk Network Holdings Inc.	Closed with explanation
05/07/2015	05/08/2015	PayPal	Closed with explanation
05/07/2015	05/08/2015	PayPal	Closed with monetary relief
05/06/2015	05/07/2015	Amex	Closed with monetary relief
05/06/2015	05/07/2015	PayPal	Closed with explanation
05/06/2015	05/07/2015	U.S. Bancorp	Closed with monetary relief
05/06/2015	05/07/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
05/05/2015	05/06/2015	Comerica	Closed with explanation
05/05/2015	05/08/2015	Citibank	Closed with explanation
05/05/2015	05/06/2015	Comerica	Closed with explanation
05/05/2015	05/07/2015	Blackhawk Network Holdings Inc.	Closed with explanation
05/04/2015	05/06/2015	Amex	Closed with explanation
05/04/2015	05/04/2015	PayPal	Closed with non-monetary relief
05/04/2015	05/06/2015	PayPal	Closed with explanation
05/04/2015	05/06/2015	Amex	Closed with explanation
05/02/2015	05/05/2015	U.S. Bancorp	Closed with explanation
05/01/2015	05/05/2015	PayPal	Closed with explanation
05/01/2015	05/05/2015	Comerica	Closed with explanation
05/01/2015	05/05/2015	JPMorgan Chase	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes



# Prepaid card

Based on Consumer Complaints

1356793	Prepaid card	General purpose card
1354711	Prepaid card	Government benefit payment card
1354254	Prepaid card	General purpose card
1356101	Prepaid card	Gift or merchant card
1355468	Prepaid card	General purpose card
1352859	Prepaid card	Mobile wallet
1350689	Prepaid card	General purpose card
1351432	Prepaid card	General purpose card
1351019	Prepaid card	Mobile wallet
1350792	Prepaid card	General purpose card
1350092	Prepaid card	General purpose card
1349110	Prepaid card	Other special purpose card
1349969	Prepaid card	General purpose card
1349970	Prepaid card	General purpose card
1347568	Prepaid card	General purpose card
1347234	Prepaid card	Gift or merchant card
1346220	Prepaid card	Government benefit payment card
1345724	Prepaid card	General purpose card
1345674	Prepaid card	Gift or merchant card
1344820	Prepaid card	Gift or merchant card
1345649	Prepaid card	Mobile wallet

# Prepaid card

Based on Consumer Complaints

Fraud or scam	TX	75235	Phone
Managing, opening, or closing account	FL	33127	Phone
Managing, opening, or closing account	CA	94070	Web
Fraud or scam	NC	27514	Web
Fraud or scam	CA	94556	Web
Fraud or scam	ME	04093	Referral
Managing, opening, or closing account	CA	93552	Phone
Unauthorized transactions/trans. issues	FL	33498	Web
Fees	WI	54130	Referral
Fees	NY	10965	Phone
Adding money	PA	15110	Web
Managing, opening, or closing account	OH	43219	Phone
Unauthorized transactions/trans. issues	AZ	85712	Web
Managing, opening, or closing account	NE	68510	Web
Unauthorized transactions/trans. issues	WA	98422	Web
Fees	MN	55345	Web
Managing, opening, or closing account	TX	75216	Web
Managing, opening, or closing account	TX	77025	Web
Unauthorized transactions/trans. issues	MN	55448	Web
Fees	DC	20009	Referral
Managing, opening, or closing account	IL	60616	Referral

# Prepaid card

Based on Consumer Complaints

05/01/2015	05/05/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/30/2015	05/04/2015	Comerica	Closed with monetary relief
04/30/2015	05/04/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/30/2015	05/05/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
04/30/2015	05/05/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/29/2015	05/04/2015	PayPal	Closed with explanation
04/28/2015	05/01/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/28/2015	05/01/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
04/28/2015	05/01/2015	PayPal	Closed with monetary relief
04/28/2015	05/01/2015	Wells Fargo	Closed with explanation
04/28/2015	04/30/2015	Amex	Closed with monetary relief
04/27/2015	04/28/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
04/27/2015	05/05/2015	Amex	Closed with monetary relief
04/27/2015	04/30/2015	Citibank	Closed with explanation
04/26/2015	04/29/2015	U.S. Bancorp	Closed with monetary relief
04/25/2015	04/29/2015	Amex	Closed with explanation
04/24/2015	04/24/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/24/2015	04/29/2015	PayPal	Closed with non-monetary relief
04/24/2015	04/29/2015	U.S. Bancorp	Closed with monetary relief
04/23/2015	04/29/2015	First Citizens	Closed with explanation
04/23/2015	04/28/2015	PNC Bank	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

# Prepaid card

Based on Consumer Complaints

1345529	Prepaid card	Mobile wallet
1343755	Prepaid card	Government benefit payment card
1342342	Prepaid card	Mobile wallet
1342009	Prepaid card	Other special purpose card
1339659	Prepaid card	Government benefit payment card
1339584	Prepaid card	General purpose card
1337498	Prepaid card	Mobile wallet
1337287	Prepaid card	Mobile wallet
1337176	Prepaid card	General purpose card
1337121	Prepaid card	Mobile wallet
1336861	Prepaid card	General purpose card
1336633	Prepaid card	Gift or merchant card
1336331	Prepaid card	General purpose card
1336054	Prepaid card	ID prepaid card
1336200	Prepaid card	General purpose card
1336226	Prepaid card	General purpose card
1335111	Prepaid card	Gift or merchant card
1335346	Prepaid card	General purpose card
1333501	Prepaid card	Mobile wallet
1330702	Prepaid card	Other special purpose card
1330089	Prepaid card	Gift or merchant card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	NJ	01704	Referral
Unauthorized transactions/trans. issues	NY	11435	Web
Managing, opening, or closing account	FL	34604	Phone
Advertising, marketing or disclosures	MA	02459	Phone
Unauthorized transactions/trans. issues	NC	27549	Referral
Adding money	NC	28304	Web
Managing, opening, or closing account	GA	30253	Referral
Unauthorized transactions/trans. issues	CA	95819	Referral
Managing, opening, or closing account	MN	56479	Web
Managing, opening, or closing account	MA	01545	Referral
Advertising, marketing or disclosures	PA	19145	Phone
Fees	CA	92118	Web
Unauthorized transactions/trans. issues	WA	98005	Web
Fees	CA	95423	Web
Unauthorized transactions/trans. issues	NC	27513	Web
Managing, opening, or closing account	WA	98003	Web
Fraud or scam	CA	91403	Web
Unauthorized transactions/trans. issues	NH	03079	Web
Managing, opening, or closing account	MO	63025	Web
Managing, opening, or closing account	TX	75149	Web
Fraud or scam	CA	90049	Web

# Prepaid card

Based on Consumer Complaints

04/23/2015	04/29/2015	PayPal	Closed with explanation
04/23/2015	04/28/2015	Comerica	Closed with explanation
04/22/2015	05/08/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/22/2015	04/23/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
04/21/2015	04/23/2015	Comerica	Closed with explanation
04/21/2015	04/24/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
04/20/2015	04/21/2015	PayPal	Closed with non-monetary relief
04/20/2015	05/07/2015	HSBC	Closed with explanation
04/20/2015	04/22/2015	Capital One	Closed with explanation
04/20/2015	04/21/2015	PayPal	Closed
04/20/2015	04/21/2015	PayPal	Closed
04/19/2015	04/22/2015	Amex	Closed with explanation
04/19/2015	04/21/2015	Amex	Closed with explanation
04/19/2015	04/19/2015	Amex	Closed with monetary relief
04/18/2015	04/22/2015	Amex	Closed with monetary relief
04/18/2015	04/22/2015	Amex	Closed with explanation
04/17/2015	04/21/2015	U.S. Bancorp	Closed with monetary relief
04/17/2015	04/21/2015	Citibank	Closed with explanation
04/16/2015	04/16/2015	PayPal	Closed with non-monetary relief
04/15/2015	05/11/2015	Comerica	Closed with explanation
04/14/2015	04/16/2015	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	



# Prepaid card

Based on Consumer Complaints

1329876	Prepaid card	General purpose card
1328843	Prepaid card	General purpose card
1327563	Prepaid card	General purpose card
1328443	Prepaid card	General purpose card
1326857	Prepaid card	Other special purpose card
1326610	Prepaid card	General purpose card
1326499	Prepaid card	ID prepaid card
1326336	Prepaid card	Gift or merchant card
1327031	Prepaid card	Government benefit payment card
1324800	Prepaid card	Other special purpose card
1325908	Prepaid card	Other special purpose card
1325677	Prepaid card	General purpose card
1322618	Prepaid card	ID prepaid card
1324250	Prepaid card	Gift or merchant card
1323193	Prepaid card	General purpose card
1322619	Prepaid card	ID prepaid card
1321441	Prepaid card	General purpose card
1318491	Prepaid card	Government benefit payment card
1319731	Prepaid card	Mobile wallet
1319334	Prepaid card	General purpose card
1319052	Prepaid card	Government benefit payment card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	TX	77043	Web
Managing, opening, or closing account	MD	21702	Phone
Unauthorized transactions/trans. issues	OH	45449	Web
Unauthorized transactions/trans. issues	NC	28213	Web
Overdraft, savings or rewards features	TX	75460	Phone
Fees	FL	32701	Web
Unauthorized transactions/trans. issues	NC	28273	Web
Fees	CA	92011	Web
Fraud or scam	CA	96150	Web
Fraud or scam	MD	20721	Web
Fees	MN	56301	Web
Managing, opening, or closing account	CT	06610	Referral
Adding money	NY	14895	Web
Fees	NJ	07078	Web
Managing, opening, or closing account	FL	33063	Web
Adding money	NY	14895	Web
Managing, opening, or closing account	NY	10952	Web
Advertising, marketing or disclosures	AZ	85201	Phone
Unauthorized transactions/trans. issues	TX	79159	Postal mail
Unauthorized transactions/trans. issues	GA	30338	Postal mail
Managing, opening, or closing account	WA	98408	Phone

# Prepaid card

Based on Consumer Complaints

04/14/2015	04/15/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/14/2015	04/16/2015	PayPal	Closed with explanation
04/13/2015	04/15/2015	U.S. Bancorp	Closed with explanation
04/13/2015	04/16/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/13/2015	04/30/2015	NetSpend Corporation, a TSYS Company	Closed
04/13/2015	04/16/2015	Synovus Bank	Closed with monetary relief
04/12/2015	04/12/2015	Amex	Closed with explanation
04/12/2015	04/15/2015	Citibank	Closed with monetary relief
04/12/2015	04/16/2015	Comerica	Closed with monetary relief
04/10/2015	04/10/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/10/2015	04/14/2015	JPMorgan Chase	Closed with explanation
04/10/2015	04/14/2015	Amex	Closed with explanation
04/09/2015	04/10/2015	MoneyGram	Closed with explanation
04/09/2015	04/15/2015	TD Bank	Closed with explanation
04/09/2015	04/13/2015	Amex	Closed with explanation
04/09/2015	04/10/2015	Western Union	Closed with explanation
04/08/2015	04/14/2015	Amex	Closed with explanation
04/07/2015	04/10/2015	PLS GROUP, INC	Closed with explanation
04/07/2015	04/09/2015	PayPal	Closed with explanation
04/07/2015	04/09/2015	First Data Corporation	Closed with explanation
04/07/2015	04/08/2015	U.S. Bancorp	Closed with explanation

# Prepaid card

Based on Consumer Complaints

No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

# Prepaid card

Based on Consumer Complaints

1318866	Prepaid card	Other special purpose card
1318701	Prepaid card	Mobile wallet
1316742	Prepaid card	Mobile wallet
1316111	Prepaid card	General purpose card
1316035	Prepaid card	Government benefit payment card
1316027	Prepaid card	Government benefit payment card
1315801	Prepaid card	Transit card
1315581	Prepaid card	General purpose card
1313669	Prepaid card	Government benefit payment card
1313057	Prepaid card	General purpose card
1312246	Prepaid card	Mobile wallet
1311768	Prepaid card	Mobile wallet
1311641	Prepaid card	General purpose card
1310754	Prepaid card	General purpose card
1310275	Prepaid card	Mobile wallet
1309521	Prepaid card	General purpose card
1308809	Prepaid card	Gift or merchant card
1306257	Prepaid card	General purpose card
1306189	Prepaid card	General purpose card
1306187	Prepaid card	Gift or merchant card
1305769	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fees	VA	23112	Web
Managing, opening, or closing account	IL	61265	Web
Managing, opening, or closing account	TN	37405	Web
Managing, opening, or closing account	TX	77025	Web
Managing, opening, or closing account	CA	96021	Web
Fraud or scam	NY	13662	Web
Fraud or scam	MN	56482	Web
Unauthorized transactions/trans. issues	NC	28625	Web
Managing, opening, or closing account	MO	64744	Phone
Fraud or scam	CO	80231	Web
Managing, opening, or closing account	NY	13088	Referral
Managing, opening, or closing account	CA	90025	Web
Unauthorized transactions/trans. issues	MD	20906	Phone
Fraud or scam	MD	20743	Web
Unauthorized transactions/trans. issues		01485	Referral
Unauthorized transactions/trans. issues	PA	19425	Web
Adding money	VA	22911	Referral
Unauthorized transactions/trans. issues	FL	33064	Web
Fraud or scam	MA	01752	Web
Fraud or scam	NJ	07059	Web
Managing, opening, or closing account	CA	90211	Web

# Prepaid card

Based on Consumer Complaints

04/07/2015	04/07/2015	Amex	Closed with explanation
04/06/2015	04/09/2015	Google Inc.	Closed with explanation
04/06/2015	04/09/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/05/2015	04/08/2015	PayPal	Closed with non-monetary relief
04/04/2015	04/04/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
04/04/2015	04/04/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/03/2015	04/08/2015	GE Capital Retail	Closed with explanation
04/03/2015	04/08/2015	Bank of America	Closed with explanation
04/02/2015	04/06/2015	Comerica	Closed with explanation
04/02/2015	04/06/2015	Amex	Closed with monetary relief
04/02/2015	04/06/2015	PayPal	Closed with non-monetary relief
04/01/2015	04/01/2015	PayPal	Closed with non-monetary relief
04/01/2015	04/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
04/01/2015	04/07/2015	Blackhawk Network Holdings Inc.	Closed with explanation
04/01/2015	04/06/2015	PayPal	Closed with non-monetary relief
03/31/2015	04/03/2015	Amex	Closed with explanation
03/31/2015	04/02/2015	Amex	Closed with monetary relief
03/29/2015	04/02/2015	Amex	Closed with explanation
03/29/2015	04/02/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
03/29/2015	04/02/2015	U.S. Bancorp	Closed with monetary relief
03/28/2015	04/02/2015	Bank of America	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
No	
Yes	
Yes	
Yes	
Yes	No
Yes	No
Yes	No
Yes	
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1305530	Prepaid card	Gift or merchant card
1304816	Prepaid card	General purpose card
1304624	Prepaid card	Payroll card
1304297	Prepaid card	Mobile wallet
1304109	Prepaid card	Government benefit payment card
1303700	Prepaid card	General purpose card
1303032	Prepaid card	General purpose card
1302018	Prepaid card	General purpose card
1301241	Prepaid card	ID prepaid card
1301099	Prepaid card	Payroll card
1299860	Prepaid card	Government benefit payment card
1299168	Prepaid card	Government benefit payment card
1298551	Prepaid card	General purpose card
1298364	Prepaid card	Gift or merchant card
1297498	Prepaid card	General purpose card
1296166	Prepaid card	Gift or merchant card
1296013	Prepaid card	Mobile wallet
1295778	Prepaid card	Transit card
1295399	Prepaid card	General purpose card
1294662	Prepaid card	General purpose card
1293280	Prepaid card	Government benefit payment card

# Prepaid card

Based on Consumer Complaints

Overdraft, savings or rewards features	TX	76354	Web
Fraud or scam			Phone
Unauthorized transactions/trans. issues	MD	20720	Web
Fees	TX	76018	Fax
Managing, opening, or closing account	FL	33570	Referral
Unauthorized transactions/trans. issues	MI	48187	Web
Managing, opening, or closing account	NY	10010	Web
Managing, opening, or closing account	NV	89521	Web
Fraud or scam	CA	95610	Web
Unauthorized transactions/trans. issues	NM	87112	Phone
Advertising, marketing or disclosures	CT	06457	Web
Fraud or scam	NC	27403	Referral
Unauthorized transactions/trans. issues	PA	17522	Web
Managing, opening, or closing account	MD		Phone
Managing, opening, or closing account	MA	02445	Referral
Managing, opening, or closing account	PA	17042	Referral
Managing, opening, or closing account	CA	91780	Referral
Fraud or scam	PA	18974	Web
Unauthorized transactions/trans. issues	OR	97128	Referral
Unauthorized transactions/trans. issues	CO	81147	Web
Managing, opening, or closing account	TX	77642	Referral

# Prepaid card

Based on Consumer Complaints

03/27/2015	04/01/2015	Bank of America	Closed with explanation
03/27/2015	04/02/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/27/2015	03/27/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/27/2015	04/01/2015	PayPal	Closed with explanation
03/27/2015	04/01/2015	BBVA Compass	Closed with explanation
03/26/2015	03/31/2015	U.S. Bancorp	Closed with explanation
03/26/2015	04/01/2015	Continental Finance Company, LLC	Closed with explanation
03/25/2015	04/01/2015	Capital One	Closed with explanation
03/25/2015	03/25/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
03/25/2015	03/31/2015	Citibank	Closed with explanation
03/24/2015	04/08/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/24/2015	03/30/2015	Comerica	Closed with monetary relief
03/24/2015	03/30/2015	Plastyc, Inc.	Untimely response
03/24/2015	03/30/2015	GE Capital Retail	Closed with explanation
03/24/2015	03/25/2015	Amex	Closed with explanation
03/23/2015	04/29/2015	RBS Citizens	Closed with monetary relief
03/23/2015	03/26/2015	PayPal	Closed with non-monetary relief
03/23/2015	03/30/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
03/23/2015	03/25/2015	Amex	Closed with explanation
03/21/2015	04/20/2015	U.S. Bancorp	Closed with non-monetary relief
03/20/2015	03/26/2015	Comerica	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	
Yes	
Yes	No
Yes	No
Yes	
Yes	No
No	
Yes	No
Yes	No
Yes	
Yes	No
Yes	Yes
Yes	No
Yes	
Yes	No

# Prepaid card

Based on Consumer Complaints

1293137	Prepaid card	Mobile wallet
1293749	Prepaid card	General purpose card
1292553	Prepaid card	General purpose card
1292102	Prepaid card	General purpose card
1291337	Prepaid card	General purpose card
1290870	Prepaid card	Mobile wallet
1290806	Prepaid card	General purpose card
1290527	Prepaid card	General purpose card
1289534	Prepaid card	General purpose card
1289233	Prepaid card	Government benefit payment card
1287353	Prepaid card	Other special purpose card
1286580	Prepaid card	Payroll card
1284620	Prepaid card	General purpose card
1284287	Prepaid card	Payroll card
1283534	Prepaid card	Mobile wallet
1283380	Prepaid card	Gift or merchant card
1283271	Prepaid card	General purpose card
1282008	Prepaid card	Government benefit payment card
1282575	Prepaid card	General purpose card
1282183	Prepaid card	General purpose card
1281837	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam			Phone
Unauthorized transactions/trans. issues	MI	48188	Web
Fees		10075	Web
Managing, opening, or closing account	CA	91780	Referral
Managing, opening, or closing account	CA	90260	Web
Unauthorized transactions/trans. issues	PA	18042	Web
Managing, opening, or closing account	MA	02445	Phone
Unauthorized transactions/trans. issues	GA	30338	Web
Fraud or scam	OR	97206	Phone
Unauthorized transactions/trans. issues	IL	60609	Web
Managing, opening, or closing account	TN	37090	Referral
Unauthorized transactions/trans. issues	TX	78130	Web
Unauthorized transactions/trans. issues	IA	50501	Phone
Unauthorized transactions/trans. issues	MD	20720	Web
Managing, opening, or closing account	MT	59846	Web
Unauthorized transactions/trans. issues	WA	98075	Web
Fees	NY	10075	Web
Managing, opening, or closing account	VA	23455	Phone
Fraud or scam	WI	53714	Web
Overdraft, savings or rewards features	FL	33125	Phone
Unauthorized transactions/trans. issues	CO	80121	Web

# Prepaid card

Based on Consumer Complaints

03/20/2015	03/23/2015	PayPal	Closed with non-monetary relief
03/20/2015	03/26/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
03/20/2015	03/20/2015	Western Union	Closed with explanation
03/19/2015	03/23/2015	PayPal	Closed with non-monetary relief
03/19/2015	03/25/2015	Amex	Closed with explanation
03/19/2015	03/19/2015	PayPal	Closed with monetary relief
03/19/2015	03/24/2015	Amex	Closed with explanation
03/19/2015	03/25/2015	First Data Corporation	Closed with explanation
03/18/2015	04/09/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/18/2015	03/18/2015	Amex	Closed with explanation
03/17/2015	03/23/2015	Bank of America	Closed with explanation
03/17/2015	03/17/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/16/2015	03/20/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/16/2015	03/16/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/15/2015	03/20/2015	Amex	Closed with explanation
03/14/2015	03/20/2015	U.S. Bancorp	Closed with monetary relief
03/14/2015	03/20/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/13/2015	03/19/2015	Amex	Closed with monetary relief
03/13/2015	03/19/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/13/2015	03/20/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
03/13/2015	03/20/2015	U.S. Bancorp	Closed with non-monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1283146	Prepaid card	General purpose card
1277405	Prepaid card	General purpose card
1279257	Prepaid card	Government benefit payment card
1277952	Prepaid card	Gift or merchant card
1278613	Prepaid card	Gift or merchant card
1278398	Prepaid card	Payroll card
1277954	Prepaid card	Mobile wallet
1275939	Prepaid card	General purpose card
1278781	Prepaid card	General purpose card
1277207	Prepaid card	General purpose card
1275890	Prepaid card	General purpose card
1275358	Prepaid card	Mobile wallet
1275237	Prepaid card	Gift or merchant card
1273013	Prepaid card	Mobile wallet
1274360	Prepaid card	Other special purpose card
1274279	Prepaid card	Gift or merchant card
1274110	Prepaid card	ID prepaid card
1273638	Prepaid card	General purpose card
1273601	Prepaid card	Mobile wallet
1281234	Prepaid card	General purpose card
1271686	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	CA	94610	Web
Unauthorized transactions/trans. issues	TX	78063	Phone
Fraud or scam	CA	91042	Web
Unauthorized transactions/trans. issues	TX	75104	Phone
Unauthorized transactions/trans. issues	CA	92630	Web
Unauthorized transactions/trans. issues	CA	90048	Web
Unauthorized transactions/trans. issues	VA	24060	Web
Unauthorized transactions/trans. issues	FL	33157	Web
Managing, opening, or closing account	MN	55311	Web
Unauthorized transactions/trans. issues	TX	77052	Web
Unauthorized transactions/trans. issues	GA	30017	Web
Fraud or scam	NY	11104	Web
Fraud or scam	TX	77042	Web
Fraud or scam	NY	11552	Postal mail
Unauthorized transactions/trans. issues	CA	94610	Web
Unauthorized transactions/trans. issues	CA	91801	Web
Fraud or scam	CA	95363	Web
Unauthorized transactions/trans. issues	MA	02180	Web
Managing, opening, or closing account	GA	30032	Referral
Unauthorized transactions/trans. issues	IN	46360	Web
Managing, opening, or closing account	CA	93110	Web

# Prepaid card

Based on Consumer Complaints

03/12/2015	03/19/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/11/2015	03/17/2015	Amex	Closed with explanation
03/11/2015	03/11/2015	Bank of America	Closed with non-monetary relief
03/11/2015	03/17/2015	U.S. Bancorp	Closed with non-monetary relief
03/11/2015	03/18/2015	U.S. Bancorp	Closed with monetary relief
03/11/2015	03/11/2015	Amex	Closed with explanation
03/11/2015	03/11/2015	PayPal	Closed with monetary relief
03/10/2015	03/18/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/10/2015	03/17/2015	Citibank	Closed with monetary relief
03/10/2015	03/17/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/10/2015	03/16/2015	Amex	Closed with explanation
03/10/2015	03/10/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/10/2015	03/16/2015	U.S. Bancorp	Closed with explanation
03/09/2015	03/17/2015	PayPal	Closed with monetary relief
03/09/2015	03/13/2015	U.S. Bancorp	Closed with explanation
03/09/2015	03/10/2015	U.S. Bancorp	Closed with non-monetary relief
03/09/2015	03/16/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/09/2015	03/17/2015	Amex	Closed with explanation
03/09/2015	03/13/2015	PayPal	Closed with non-monetary relief
03/07/2015	03/13/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/06/2015	03/13/2015	Citibank	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1269585	Prepaid card	General purpose card
1270818	Prepaid card	Mobile wallet
1269934	Prepaid card	General purpose card
1269291	Prepaid card	Mobile wallet
1269181	Prepaid card	Government benefit payment card
1268438	Prepaid card	Mobile wallet
1267674	Prepaid card	Mobile wallet
1267034	Prepaid card	General purpose card
1266024	Prepaid card	General purpose card
1265467	Prepaid card	General purpose card
1265248	Prepaid card	General purpose card
1265004	Prepaid card	General purpose card
1263753	Prepaid card	General purpose card
1263617	Prepaid card	General purpose card
1263296	Prepaid card	General purpose card
1262755	Prepaid card	General purpose card
1262072	Prepaid card	Gift or merchant card
1261078	Prepaid card	General purpose card
1260629	Prepaid card	Payroll card
1259478	Prepaid card	Other special purpose card
1258366	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	TX	75904	Web
Managing, opening, or closing account	IL	60115	Referral
Unauthorized transactions/trans. issues	IL	60625	Web
Managing, opening, or closing account	NY	12550	Web
Fraud or scam	IL	60445	Postal mail
Managing, opening, or closing account	DC	20005	Referral
Managing, opening, or closing account	TX	77539	Web
Unauthorized transactions/trans. issues	NY	12601	Web
Unauthorized transactions/trans. issues	TN	38103	Web
Managing, opening, or closing account	CA	92508	Web
Unauthorized transactions/trans. issues	TX	77802	Phone
Managing, opening, or closing account	MA	02138	Web
Fraud or scam	NY	10011	Web
Advertising, marketing or disclosures	VA	22958	Web
Managing, opening, or closing account	MO	63033	Web
Fraud or scam	NY	11003	Web
Unauthorized transactions/trans. issues	VA	23228	Web
Managing, opening, or closing account	FL	32216	Phone
Unauthorized transactions/trans. issues	TX	77429	Phone
Unauthorized transactions/trans. issues	CA	90076	Phone
Managing, opening, or closing account	NC	28115	Web

# Prepaid card

Based on Consumer Complaints

03/05/2015	03/12/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/05/2015	03/13/2015	PayPal	Closed with non-monetary relief
03/05/2015	03/12/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/05/2015	03/05/2015	PayPal	Closed with non-monetary relief
03/05/2015	03/11/2015	Comerica	Closed with monetary relief
03/05/2015	03/10/2015	Amex	Closed with explanation
03/04/2015	03/04/2015	Amex	Closed with monetary relief
03/04/2015	03/10/2015	Amex	Closed with explanation
03/03/2015	03/10/2015	U.S. Bancorp	Closed with explanation
03/03/2015	03/10/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/03/2015	03/10/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/03/2015	03/10/2015	First Tennessee Bank	Closed with explanation
03/02/2015	03/09/2015	Citibank	Closed with monetary relief
03/02/2015	03/09/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
03/02/2015	03/09/2015	Blackhawk Network Holdings Inc.	Closed with explanation
03/02/2015	03/09/2015	Amex	Closed with monetary relief
02/28/2015	03/19/2015	U.S. Bancorp	Closed with explanation
02/27/2015	03/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/27/2015	03/04/2015	Citibank	Closed with explanation
02/26/2015	03/04/2015	Comerica	Closed with explanation
02/26/2015	03/04/2015	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1258156	Prepaid card	Government benefit payment card
1257916	Prepaid card	General purpose card
1256564	Prepaid card	Mobile wallet
1256499	Prepaid card	ID prepaid card
1256147	Prepaid card	General purpose card
1256077	Prepaid card	ID prepaid card
1255514	Prepaid card	Gift or merchant card
1254438	Prepaid card	General purpose card
1252751	Prepaid card	General purpose card
1252526	Prepaid card	General purpose card
1252462	Prepaid card	Gift or merchant card
1252440	Prepaid card	Mobile wallet
1251507	Prepaid card	Gift or merchant card
1251851	Prepaid card	ID prepaid card
1253518	Prepaid card	General purpose card
1250960	Prepaid card	General purpose card
1249296	Prepaid card	Mobile wallet
1247523	Prepaid card	General purpose card
1247838	Prepaid card	Mobile wallet
1246669	Prepaid card	Gift or merchant card
1245144	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	TX	77396	Web
Adding money	TX	78412	Web
Overdraft, savings or rewards features	PA	19079	Phone
Advertising, marketing or disclosures	NV	89121	Web
Overdraft, savings or rewards features	HI	96826	Web
Fraud or scam	NJ	07726	Web
Managing, opening, or closing account	MD	21286	Web
Managing, opening, or closing account	TN	37212	Web
Managing, opening, or closing account	CA	92780	Web
Fraud or scam	NJ	07079	Web
Fraud or scam	CO	80401	Web
Fraud or scam	WA	98031	Web
Fees	NY	10459	Referral
Fraud or scam	DC	20005	Web
Unauthorized transactions/trans. issues	SD	57110	Web
Managing, opening, or closing account	FL	32835	Web
Adding money	CA	95376	Web
Fraud or scam	OH	43065	Web
Unauthorized transactions/trans. issues	FL	34428	Postal mail
Unauthorized transactions/trans. issues	CA	91354	Web
Managing, opening, or closing account	MD	21030	Referral

# Prepaid card

Based on Consumer Complaints

02/26/2015	03/04/2015	Comerica	Closed with explanation
02/25/2015	03/02/2015	Amex	Closed with explanation
02/25/2015	03/19/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/25/2015	03/09/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
02/25/2015	03/03/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
02/25/2015	02/26/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/24/2015	03/03/2015	PayPal	Closed with explanation
02/24/2015	03/03/2015	First Tennessee Bank	Closed with explanation
02/23/2015	03/02/2015	U.S. Bancorp	Closed with monetary relief
02/23/2015	03/02/2015	Synovus Bank	Closed with explanation
02/23/2015	03/02/2015	Google Inc.	Closed with explanation
02/23/2015	03/02/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/23/2015	02/27/2015	PNC Bank	Closed with explanation
02/23/2015	02/23/2015	Amex	Closed with non-monetary relief
02/23/2015	03/02/2015	Amex	Closed with monetary relief
02/21/2015	02/27/2015	Amex	Closed with explanation
02/20/2015	02/26/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/19/2015	02/25/2015	Citibank	Closed with explanation
02/19/2015	02/25/2015	PayPal	Closed with explanation
02/19/2015	02/26/2015	U.S. Bancorp	Closed with non-monetary relief
02/18/2015	02/24/2015	Amex	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1245872	Prepaid card	Government benefit payment card
1245526	Prepaid card	Government benefit payment card
1244032	Prepaid card	Mobile wallet
1245497	Prepaid card	Gift or merchant card
1245156	Prepaid card	General purpose card
1245095	Prepaid card	Mobile wallet
1243124	Prepaid card	General purpose card
1243546	Prepaid card	Gift or merchant card
1242996	Prepaid card	General purpose card
1242315	Prepaid card	General purpose card
1242125	Prepaid card	Gift or merchant card
1241233	Prepaid card	General purpose card
1241362	Prepaid card	Payroll card
1241148	Prepaid card	ID prepaid card
1241032	Prepaid card	General purpose card
1241295	Prepaid card	Gift or merchant card
1240313	Prepaid card	Mobile wallet
1239543	Prepaid card	General purpose card
1239053	Prepaid card	Government benefit payment card
1239205	Prepaid card	Other special purpose card
1241021	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	IL	60445	Web
Managing, opening, or closing account	NY	10032	Referral
Unauthorized transactions/trans. issues	TX	76107	Referral
Fees	MI	49456	Referral
Managing, opening, or closing account	IN	46202	Referral
Managing, opening, or closing account	MN	55330	Referral
Fraud or scam	VA	22315	Web
Unauthorized transactions/trans. issues	WA	98103	Web
Managing, opening, or closing account	FL	32413	Web
Managing, opening, or closing account	CA	95119	Web
Adding money	IL	60660	Web
Fraud or scam	AZ	85022	Web
Unauthorized transactions/trans. issues	IL	62208	Web
Fraud or scam	VA	24244	Web
Fraud or scam	CA	92620	Web
Fraud or scam	TX	77082	Web
Fraud or scam	CA	91384	Web
Managing, opening, or closing account	NJ	07310	Web
Unauthorized transactions/trans. issues	TN	37218	Web
Managing, opening, or closing account	CA	94546	Phone
Unauthorized transactions/trans. issues	WA	98010	Web

# Prepaid card

Based on Consumer Complaints

02/18/2015	02/25/2015	Comerica	Closed with explanation
02/18/2015	02/25/2015	Comerica	Closed with monetary relief
02/18/2015	02/25/2015	PayPal	Closed with explanation
02/18/2015	02/25/2015	Citibank	Closed with explanation
02/18/2015	02/24/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
02/18/2015	02/24/2015	PayPal	Closed with non-monetary relief
02/17/2015	03/13/2015	Barclays	Closed with explanation
02/17/2015	02/25/2015	U.S. Bancorp	Closed with monetary relief
02/17/2015	02/24/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/17/2015	02/23/2015	Citibank	Closed with explanation
02/17/2015	02/24/2015	Amex	Closed with monetary relief
02/15/2015	02/23/2015	Citibank	Closed with explanation
02/15/2015	02/24/2015	Citibank	Closed with explanation
02/14/2015	02/14/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/14/2015	02/26/2015	U.S. Bancorp	Closed with monetary relief
02/14/2015	02/23/2015	Amex	Closed with explanation
02/13/2015	02/23/2015	Citibank	Closed with explanation
02/13/2015	02/25/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/13/2015	02/20/2015	NetSpend Corporation, a TSYS Company	Closed
02/13/2015	02/20/2015	Citibank	Closed with monetary relief
02/13/2015	02/21/2015	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1241019	Prepaid card	General purpose card
1240922	Prepaid card	Gift or merchant card
1240563	Prepaid card	General purpose card
1236937	Prepaid card	General purpose card
1238563	Prepaid card	Mobile wallet
1237170	Prepaid card	General purpose card
1235269	Prepaid card	General purpose card
1233328	Prepaid card	Government benefit payment card
1235247	Prepaid card	General purpose card
1234197	Prepaid card	Gift or merchant card
1234155	Prepaid card	Gift or merchant card
1233657	Prepaid card	General purpose card
1233016	Prepaid card	Government benefit payment card
1230789	Prepaid card	Gift or merchant card
1232861	Prepaid card	Government benefit payment card
1232204	Prepaid card	Government benefit payment card
1231892	Prepaid card	General purpose card
1231318	Prepaid card	General purpose card
1231283	Prepaid card	General purpose card
1230594	Prepaid card	General purpose card
1230968	Prepaid card	Gift or merchant card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	IL	60133	Web
Fraud or scam	CA	96007	Web
Unauthorized transactions/trans. issues	LA	71266	Web
Managing, opening, or closing account	NJ	07034	Web
Managing, opening, or closing account	NY	11219	Referral
Fraud or scam	CA	92130	Web
Fraud or scam	IL	60629	Web
Unauthorized transactions/trans. issues	PA	18360	Phone
Managing, opening, or closing account	IA	52240	Web
Managing, opening, or closing account	FL	33323	Phone
Unauthorized transactions/trans. issues			Phone
Managing, opening, or closing account	CA	94063	Referral
Managing, opening, or closing account	OH	43207	Referral
Fees	NJ	07083	Phone
Managing, opening, or closing account	MO	64134	Web
Managing, opening, or closing account	NY	11361	Referral
Unauthorized transactions/trans. issues	ME	04011	Web
Fraud or scam	WA	98665	Web
Fraud or scam	PA	19518	Web
Managing, opening, or closing account	CA	92543	Web
Fraud or scam	CA	91604	Web

# Prepaid card

Based on Consumer Complaints

02/13/2015	02/23/2015	Citibank	Closed with explanation
02/13/2015	02/20/2015	Blackhawk Network Holdings Inc.	Closed
02/13/2015	02/20/2015	Amex	Closed with explanation
02/12/2015	02/19/2015	Amex	Closed with monetary relief
02/12/2015	02/19/2015	PayPal	Closed with non-monetary relief
02/12/2015	02/19/2015	U.S. Bancorp	Closed with explanation
02/11/2015	02/18/2015	Western Union	Closed with explanation
02/10/2015	02/11/2015	Wells Fargo	Closed with explanation
02/10/2015	02/14/2015	U.S. Bancorp	Closed with non-monetary relief
02/10/2015	02/13/2015	TD Bank	Closed with explanation
02/10/2015	02/13/2015	PayPal	Closed with explanation
02/10/2015	02/13/2015	Citibank	Closed with monetary relief
02/09/2015	02/12/2015	Comerica	Closed with explanation
02/09/2015	02/12/2015	Wells Fargo	Closed with explanation
02/09/2015	02/13/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/09/2015	02/12/2015	Comerica	Closed with explanation
02/09/2015	02/12/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/09/2015	02/12/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/09/2015	02/12/2015	U.S. Bancorp	Closed with monetary relief
02/08/2015	02/12/2015	PayPal	Closed with explanation
02/08/2015	02/12/2015	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1230616	Prepaid card	Government benefit payment card
1230508	Prepaid card	General purpose card
1230458	Prepaid card	Government benefit payment card
1230294	Prepaid card	General purpose card
1227913	Prepaid card	General purpose card
1228591	Prepaid card	Gift or merchant card
1228356	Prepaid card	Gift or merchant card
1228116	Prepaid card	General purpose card
1228391	Prepaid card	Mobile wallet
1226403	Prepaid card	General purpose card
1225472	Prepaid card	General purpose card
1226248	Prepaid card	Mobile wallet
1224513	Prepaid card	Gift or merchant card
1224062	Prepaid card	Other special purpose card
1223915	Prepaid card	Government benefit payment card
1223163	Prepaid card	Government benefit payment card
1221689	Prepaid card	General purpose card
1220101	Prepaid card	Payroll card
1221092	Prepaid card	Government benefit payment card
1221048	Prepaid card	Mobile wallet
1220930	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	CA	95949	Web
Managing, opening, or closing account	FL	32246	Web
Unauthorized transactions/trans. issues	OR	97402	Web
Unauthorized transactions/trans. issues	WA	98092	Web
Managing, opening, or closing account	NV	89137	Web
Fees	VA	23229	Web
Managing, opening, or closing account	WA	98074	Web
Fraud or scam	NY	11236	Phone
Fraud or scam	VA	23901	Referral
Unauthorized transactions/trans. issues	NJ	07203	Web
Managing, opening, or closing account	NC	27572	Referral
Managing, opening, or closing account	NJ	08701	Web
Unauthorized transactions/trans. issues	CA	95124	Referral
Fees	NJ	07456	Web
Managing, opening, or closing account	MO	64134	Web
Managing, opening, or closing account	IN	46227	Web
Managing, opening, or closing account	IL	60643	Postal mail
Unauthorized transactions/trans. issues	MA	01830	Phone
Managing, opening, or closing account	MO	64134	Web
Managing, opening, or closing account	MI	48228	Referral
Unauthorized transactions/trans. issues	DC	20002	Web

# Prepaid card

Based on Consumer Complaints

02/08/2015	02/12/2015	Comerica	Closed with monetary relief
02/08/2015	02/11/2015	PayPal	Closed with explanation
02/07/2015	02/11/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/07/2015	02/11/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
02/06/2015	02/11/2015	Amex	Closed with explanation
02/06/2015	02/11/2015	Citibank	Closed with explanation
02/06/2015	02/10/2015	Amex	Closed with monetary relief
02/06/2015	02/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/05/2015	02/10/2015	PayPal	Closed with explanation
02/05/2015	02/10/2015	Amex	Closed with monetary relief
02/04/2015	02/09/2015	First Tennessee Bank	Closed with explanation
02/04/2015	02/05/2015	PayPal	Closed with explanation
02/04/2015	02/25/2015	Blackhawk Network Holdings Inc.	Closed with explanation
02/03/2015	02/09/2015	Citibank	Closed with explanation
02/03/2015	02/09/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/03/2015	02/03/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
02/03/2015	02/07/2015	Amex	Closed with explanation
02/02/2015	02/05/2015	Citibank	Closed with explanation
02/02/2015	02/02/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/02/2015	02/06/2015	PayPal	Closed with explanation
02/02/2015	02/06/2015	Amex	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No



# Prepaid card

Based on Consumer Complaints

1220823	Prepaid card	Gift or merchant card
1220778	Prepaid card	General purpose card
1219678	Prepaid card	General purpose card
1219697	Prepaid card	ID prepaid card
1219485	Prepaid card	General purpose card
1217888	Prepaid card	General purpose card
1219282	Prepaid card	Other special purpose card
1218868	Prepaid card	Government benefit payment card
1218784	Prepaid card	General purpose card
1217859	Prepaid card	Government benefit payment card
1216378	Prepaid card	Gift or merchant card
1216210	Prepaid card	Gift or merchant card
1214058	Prepaid card	Government benefit payment card
1215160	Prepaid card	Gift or merchant card
1214518	Prepaid card	General purpose card
1214164	Prepaid card	Mobile wallet
1214139	Prepaid card	Government benefit payment card
1213271	Prepaid card	General purpose card
1212781	Prepaid card	General purpose card
1211922	Prepaid card	Mobile wallet
1211873	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	FL	32766	Web
Managing, opening, or closing account	MD	20876	Web
Fraud or scam	MI	49650	Web
Fraud or scam	DE	19904	Web
Adding money	NY	11356	Web
Unauthorized transactions/trans. issues	FL	33445	Web
Unauthorized transactions/trans. issues	CA	94804	Phone
Managing, opening, or closing account	NM	87123	Referral
Unauthorized transactions/trans. issues	NJ	08030	Web
Unauthorized transactions/trans. issues	TX	76543	Phone
Managing, opening, or closing account	CA	92780	Web
Managing, opening, or closing account	MD	21045	Web
Advertising, marketing or disclosures	TX	77073	Web
Unauthorized transactions/trans. issues	CA	92780	Web
Managing, opening, or closing account	NJ	07860	Web
Managing, opening, or closing account	UT	84003	Referral
Fraud or scam	AK	99501	Postal mail
Fees	FL	33774	Referral
Managing, opening, or closing account	NJ	07202	Phone
Fees	IL	62002	Referral
Adding money	NC	28806	Web

# Prepaid card

Based on Consumer Complaints

02/02/2015	02/05/2015	U.S. Bancorp	Closed with explanation
02/02/2015	02/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/01/2015	02/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
02/01/2015	02/01/2015	Blackhawk Network Holdings Inc.	Closed with explanation
01/31/2015	02/05/2015	Amex	Closed with monetary relief
01/30/2015	02/04/2015	Amex	Closed with explanation
01/30/2015	02/02/2015	Amex	Closed with explanation
01/30/2015	02/05/2015	Comerica	Closed with explanation
01/30/2015	02/05/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
01/30/2015	02/04/2015	Comerica	Closed with monetary relief
01/29/2015	02/04/2015	U.S. Bancorp	Closed with monetary relief
01/29/2015	02/12/2015	Citibank	Closed with explanation
01/28/2015	02/02/2015	Comerica	Closed with explanation
01/28/2015	02/02/2015	U.S. Bancorp	Closed with monetary relief
01/28/2015	02/03/2015	JPMorgan Chase	Closed with explanation
01/28/2015	02/02/2015	PayPal	Closed with explanation
01/28/2015	02/02/2015	Comerica	Closed with explanation
01/28/2015	02/02/2015	JPMorgan Chase	Closed with monetary relief
01/27/2015	01/30/2015	Western Union	Closed with explanation
01/27/2015	01/30/2015	PayPal	Closed with explanation
01/27/2015	01/30/2015	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1211159	Prepaid card	General purpose card
1209777	Prepaid card	Government benefit payment card
1209458	Prepaid card	General purpose card
1206626	Prepaid card	General purpose card
1207295	Prepaid card	Gift or merchant card
1207028	Prepaid card	General purpose card
1206838	Prepaid card	General purpose card
1206078	Prepaid card	ID prepaid card
1205148	Prepaid card	Mobile wallet
1204649	Prepaid card	Mobile wallet
1201465	Prepaid card	Gift or merchant card
1202814	Prepaid card	Gift or merchant card
1202690	Prepaid card	Mobile wallet
1202494	Prepaid card	Mobile wallet
1202233	Prepaid card	Gift or merchant card
1199786	Prepaid card	General purpose card
1199643	Prepaid card	Other special purpose card
1201186	Prepaid card	General purpose card
1198539	Prepaid card	ID prepaid card
1198569	Prepaid card	General purpose card
1197415	Prepaid card	Mobile wallet

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	NJ	07079	Web
Unauthorized transactions/trans. issues	GA	31060	Phone
Fraud or scam	WA	98027	Web
Unauthorized transactions/trans. issues	CA	92627	Web
Unauthorized transactions/trans. issues	NJ	07040	Referral
Fraud or scam	TX	75404	Web
Managing, opening, or closing account	GA	30358	Web
Managing, opening, or closing account	TX	77066	Web
Unauthorized transactions/trans. issues	AR	72472	Web
Unauthorized transactions/trans. issues	OR	97459	Referral
Fees	NH	03106	Referral
Managing, opening, or closing account	WI	54817	Referral
Managing, opening, or closing account	OR	97378	Referral
Unauthorized transactions/trans. issues	IL	60510	Referral
Managing, opening, or closing account	MI	48240	Referral
Unauthorized transactions/trans. issues	NY	11570	Web
Unauthorized transactions/trans. issues	NY	11429	Phone
Adding money	CA	90006	Web
Unauthorized transactions/trans. issues	IN	47274	Web
Unauthorized transactions/trans. issues	TX	77372	Web
Managing, opening, or closing account	FL	32712	Phone

# Prepaid card

Based on Consumer Complaints

01/27/2015	02/02/2015	Synovus Bank	Closed with non-monetary relief
01/26/2015	01/29/2015	Comerica	Closed with explanation
01/25/2015	01/29/2015	Blackhawk Network Holdings Inc.	Closed with explanation
01/23/2015	01/28/2015	Amex	Closed with explanation
01/23/2015	01/28/2015	Amex	Closed with explanation
01/23/2015	01/28/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
01/23/2015	01/28/2015	Amex	Closed with monetary relief
01/23/2015	01/23/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
01/22/2015	01/29/2015	PayPal	Closed with monetary relief
01/22/2015	01/27/2015	PayPal	Closed with explanation
01/21/2015	01/23/2015	TD Bank	Closed with explanation
01/21/2015	01/23/2015	Amex	Closed with explanation
01/21/2015	01/27/2015	PayPal	Closed with explanation
01/21/2015	01/23/2015	PayPal	Closed with non-monetary relief
01/21/2015	01/23/2015	U.S. Bancorp	Closed with explanation
01/20/2015	01/23/2015	Amex	Closed with explanation
01/20/2015	01/23/2015	Pay-O-Matic	Untimely response
01/20/2015	01/23/2015	Blackhawk Network Holdings Inc.	Closed with explanation
01/19/2015	01/19/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
01/19/2015	01/22/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
01/16/2015	01/21/2015	Google Inc.	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	
Yes	Yes
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1195430	Prepaid card	Government benefit payment card
1195237	Prepaid card	General purpose card
1193296	Prepaid card	Mobile wallet
1191874	Prepaid card	General purpose card
1196160	Prepaid card	General purpose card
1196009	Prepaid card	General purpose card
1194119	Prepaid card	General purpose card
1191688	Prepaid card	General purpose card
1195643	Prepaid card	Gift or merchant card
1189707	Prepaid card	Payroll card
1189507	Prepaid card	General purpose card
1188269	Prepaid card	Gift or merchant card
1188700	Prepaid card	General purpose card
1187981	Prepaid card	ID prepaid card
1187750	Prepaid card	General purpose card
1187568	Prepaid card	General purpose card
1187551	Prepaid card	General purpose card
1187211	Prepaid card	Gift or merchant card
1185355	Prepaid card	Mobile wallet
1185834	Prepaid card	General purpose card
1185131	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	CA	94509	Phone
Adding money	FL	32708	Web
Managing, opening, or closing account		29692	Referral
Managing, opening, or closing account	NC	27572	Web
Fraud or scam	WI	53204	Web
Fraud or scam	CA	91360	Web
Managing, opening, or closing account	NJ	08043	Web
Unauthorized transactions/trans. issues	OH	45220	Web
Fraud or scam	CA	91006	Web
Fraud or scam	IL	60617	Web
Fraud or scam	CA	91101	Web
Fees	VA	23185	Web
Unauthorized transactions/trans. issues	OH	43213	Web
Managing, opening, or closing account	PA	16002	Web
Managing, opening, or closing account	MO	63366	Web
Unauthorized transactions/trans. issues	FL	33305	Web
Fraud or scam	CA	95521	Postal mail
Managing, opening, or closing account	CA	93221	Phone
Managing, opening, or closing account	CA	95076	Referral
Managing, opening, or closing account	WA	98332	Web
Fraud or scam	CA	90630	Web

# Prepaid card

Based on Consumer Complaints

01/15/2015	01/16/2015	Comerica	Closed with explanation
01/15/2015	01/20/2015	Amex	Closed with monetary relief
01/14/2015	02/18/2015	PayPal	Closed with explanation
01/13/2015	01/16/2015	First Tennessee Bank	Closed with explanation
01/13/2015	01/16/2015	Amex	Closed with explanation
01/13/2015	01/20/2015	U.S. Bancorp	Closed with monetary relief
01/13/2015	01/15/2015	PayPal	Closed with explanation
01/13/2015	01/16/2015	U.S. Bancorp	Closed with monetary relief
01/12/2015	01/15/2015	U.S. Bancorp	Closed with monetary relief
01/10/2015	01/11/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
01/10/2015	01/14/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
01/09/2015	01/14/2015	Citibank	Closed with explanation
01/09/2015	01/16/2015	Western Union	Closed with explanation
01/09/2015	01/15/2015	Citibank	Closed with explanation
01/09/2015	01/14/2015	Citibank	Closed with monetary relief
01/09/2015	01/14/2015	Enhanced Recovery Company, LLC	Closed with non-monetary relief
01/08/2015	01/26/2015	CashCall, Inc.	Closed with explanation
01/08/2015	01/13/2015	Amex	Closed with explanation
01/07/2015	01/12/2015	Google Inc.	Closed
01/07/2015	01/13/2015	Citibank	Closed with monetary relief
01/07/2015	01/13/2015	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1183857	Prepaid card	Mobile wallet
1183093	Prepaid card	General purpose card
1182173	Prepaid card	General purpose card
1181981	Prepaid card	Government benefit payment card
1183819	Prepaid card	Gift or merchant card
1180889	Prepaid card	Gift or merchant card
1180759	Prepaid card	General purpose card
1180024	Prepaid card	Mobile wallet
1180208	Prepaid card	Gift or merchant card
1183299	Prepaid card	Government benefit payment card
1181907	Prepaid card	General purpose card
1181328	Prepaid card	Gift or merchant card
1181086	Prepaid card	Gift or merchant card
1179941	Prepaid card	Gift or merchant card
1179897	Prepaid card	General purpose card
1179581	Prepaid card	Mobile wallet
1178559	Prepaid card	Gift or merchant card
1178160	Prepaid card	ID prepaid card
1178048	Prepaid card	Government benefit payment card
1177054	Prepaid card	General purpose card
1177287	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Adding money	MI	48625	Web
Unauthorized transactions/trans. issues	GA	31606	Web
Managing, opening, or closing account	TN	38002	Web
Fraud or scam	NC	28806	Web
Fraud or scam	CA	92103	Web
Managing, opening, or closing account	VA	22181	Web
Managing, opening, or closing account	IL	62321	Web
Managing, opening, or closing account	GA	30012	Web
Advertising, marketing or disclosures	OH	44236	Web
Unauthorized transactions/trans. issues	AL	36105	Phone
Managing, opening, or closing account	MI	49085	Web
Managing, opening, or closing account	NJ	07302	Web
Fees	VT	05446	Web
Unauthorized transactions/trans. issues	CA	90403	Web
Fees	OH	44120	Web
Managing, opening, or closing account	AZ	85302	Web
Managing, opening, or closing account	NY	10918	Referral
Unauthorized transactions/trans. issues	RI	02920	Web
Managing, opening, or closing account	CA	94127	Web
Fees	FL	32456	Web
Managing, opening, or closing account	TN	38106	Phone

# Prepaid card

Based on Consumer Complaints

01/06/2015	01/07/2015	Amex	Closed with explanation
01/06/2015	01/13/2015	Amex	Closed with explanation
01/06/2015	01/09/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
01/06/2015	01/09/2015	Comerica	Closed with explanation
01/06/2015	01/12/2015	U.S. Bancorp	Closed with monetary relief
01/05/2015	01/09/2015	Citibank	Closed with monetary relief
01/05/2015	01/09/2015	U.S. Bancorp	Closed with explanation
01/05/2015	01/05/2015	PayPal	Closed with explanation
01/05/2015	01/08/2015	New York Community Bank	Closed with explanation
01/05/2015	01/12/2015	Comerica	Closed with explanation
01/05/2015	01/09/2015	Amex	Closed with monetary relief
01/05/2015	01/08/2015	Citibank	Closed with explanation
01/05/2015	01/09/2015	TD Bank	Closed with monetary relief
01/04/2015	01/08/2015	U.S. Bancorp	Closed with explanation
01/04/2015	01/08/2015	Fifth Third Bank	Closed with explanation
01/03/2015	01/14/2015	PayPal	Closed with explanation
01/02/2015	01/08/2015	TD Bank	Closed with explanation
01/01/2015	01/02/2015	Amex	Closed with monetary relief
01/01/2015	01/01/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
12/31/2014	02/05/2015	PayPal	Closed with explanation
12/31/2014	01/07/2015	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1176435	Prepaid card	General purpose card
1176479	Prepaid card	Other special purpose card
1175321	Prepaid card	Government benefit payment card
1175303	Prepaid card	General purpose card
1175100	Prepaid card	General purpose card
1174887	Prepaid card	General purpose card
1174298	Prepaid card	ID prepaid card
1172781	Prepaid card	General purpose card
1170608	Prepaid card	General purpose card
1167798	Prepaid card	Mobile wallet
1170089	Prepaid card	Government benefit payment card
1169975	Prepaid card	Other special purpose card
1166275	Prepaid card	Gift or merchant card
1166701	Prepaid card	Government benefit payment card
1166571	Prepaid card	Other special purpose card
1166303	Prepaid card	General purpose card
1165644	Prepaid card	General purpose card
1165267	Prepaid card	General purpose card
1164996	Prepaid card	Payroll card
1159870	Prepaid card	Mobile wallet
1160775	Prepaid card	Transit card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	HI	96816	Web
Overdraft, savings or rewards features	NJ	08882	Web
Managing, opening, or closing account	CA	91723	Referral
Managing, opening, or closing account	FL	34119	Referral
Fraud or scam	AZ	85349	Web
Advertising, marketing or disclosures	MA	01247	Web
Fraud or scam	NV	89403	Web
Fraud or scam	GA	30269	Web
Fraud or scam	CA	91730	Phone
Unauthorized transactions/trans. issues	FL	32837	Referral
Managing, opening, or closing account		06285	Referral
Managing, opening, or closing account	MA	02130	Web
Fees	NY	10012	Web
Unauthorized transactions/trans. issues	TX	76541	Web
Managing, opening, or closing account	CA	90045	Web
Managing, opening, or closing account	MN	56303	Web
Managing, opening, or closing account	CA	91104	Web
Fraud or scam	CA	94952	Web
Managing, opening, or closing account	VA	23225	Web
Managing, opening, or closing account	NY	14222	Referral
Unauthorized transactions/trans. issues	AL	36611	Web

# Prepaid card

Based on Consumer Complaints

12/30/2014	01/07/2015	Citibank	Closed with explanation
12/30/2014	12/31/2014	Amex	Closed with explanation
12/30/2014	01/07/2015	Bank of America	Closed with explanation
12/30/2014	01/06/2015	Fifth Third Bank	Closed with non-monetary relief
12/30/2014	01/06/2015	NetSpend Corporation, a TSYS Company	Closed with explanation
12/30/2014	01/06/2015	NetSpend Corporation, a TSYS Company	Closed with monetary relief
12/29/2014	12/29/2014	NetSpend Corporation, a TSYS Company	Closed
12/29/2014	12/30/2014	Amex	Closed with explanation
12/24/2014	12/31/2014	PayPal	Closed with explanation
12/23/2014	01/02/2015	PayPal	Closed with explanation
12/23/2014	12/30/2014	Comerica	Closed with explanation
12/23/2014	12/24/2014	Citibank	Closed with explanation
12/22/2014	12/24/2014	Amex	Closed with explanation
12/22/2014	12/29/2014	Comerica	Closed with explanation
12/22/2014	12/29/2014	Citibank	Closed with monetary relief
12/22/2014	12/24/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/21/2014	12/24/2014	Amex	Closed with non-monetary relief
12/19/2014	12/24/2014	U.S. Bancorp	Closed with non-monetary relief
12/19/2014	12/19/2014	Citibank	Closed with explanation
12/17/2014	12/18/2014	PayPal	Closed with non-monetary relief
12/17/2014	12/17/2014	Citibank	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

# Prepaid card

Based on Consumer Complaints

1160621	Prepaid card	Government benefit payment card
1160586	Prepaid card	General purpose card
1159902	Prepaid card	Payroll card
1158512	Prepaid card	ID prepaid card
1157453	Prepaid card	Gift or merchant card
1157233	Prepaid card	General purpose card
1156646	Prepaid card	Government benefit payment card
1156328	Prepaid card	General purpose card
1155916	Prepaid card	General purpose card
1155701	Prepaid card	ID prepaid card
1153813	Prepaid card	ID prepaid card
1155586	Prepaid card	Payroll card
1154285	Prepaid card	Gift or merchant card
1152436	Prepaid card	General purpose card
1153219	Prepaid card	Mobile wallet
1153013	Prepaid card	General purpose card
1152650	Prepaid card	Other special purpose card
1152257	Prepaid card	General purpose card
1150425	Prepaid card	Other special purpose card
1152217	Prepaid card	Payroll card
1150941	Prepaid card	Mobile wallet

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	MN	55407	Web
Managing, opening, or closing account	NJ	08817	Referral
Unauthorized transactions/trans. issues	TX	78653	Web
Managing, opening, or closing account	PA	17584	Web
Managing, opening, or closing account	TX	78734	Web
Fees	PA	15229	Web
Fraud or scam	FL	33012	Web
Fraud or scam	CA	92010	Web
Fraud or scam	OK	73089	Web
Managing, opening, or closing account	OH	43221	Web
Overdraft, savings or rewards features	CA	90018	Web
Unauthorized transactions/trans. issues	SC	29205	Web
Managing, opening, or closing account	CO	80817	Web
Unauthorized transactions/trans. issues	GA	30815	Web
Managing, opening, or closing account			Referral
Unauthorized transactions/trans. issues	OH	44505	Web
Fraud or scam	TX	77375	Phone
Unauthorized transactions/trans. issues	FL	34609	Web
Managing, opening, or closing account	AE	09354	Web
Unauthorized transactions/trans. issues	FL	32246	Web
Managing, opening, or closing account	FL	33442	Referral

# Prepaid card

Based on Consumer Complaints

12/17/2014	12/19/2014	Comerica	Closed with explanation
12/17/2014	12/18/2014	Bank of America	Closed with explanation
12/17/2014	12/17/2014	Citibank	Closed with explanation
12/16/2014	12/17/2014	Citibank	Closed with explanation
12/15/2014	12/17/2014	Citibank	Closed with explanation
12/15/2014	12/17/2014	Blackhawk Network Holdings Inc.	Closed with monetary relief
12/15/2014	12/17/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/15/2014	12/16/2014	U.S. Bancorp	Closed with monetary relief
12/14/2014	12/16/2014	Amex	Closed with monetary relief
12/13/2014	12/16/2014	JPMorgan Chase	Closed with explanation
12/12/2014	12/12/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/12/2014	12/17/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/12/2014	12/15/2014	Amex	Closed with monetary relief
12/11/2014	12/15/2014	Amex	Closed with explanation
12/11/2014	12/15/2014	PayPal	Closed with non-monetary relief
12/11/2014	12/15/2014	Amex	Closed with explanation
12/11/2014	12/15/2014	U.S. Bancorp	Closed with explanation
12/11/2014	12/15/2014	Amex	Closed with explanation
12/10/2014	12/10/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/10/2014	12/11/2014	Amex	Closed with monetary relief
12/10/2014	12/12/2014	PayPal	Closed with non-monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No



# Prepaid card

Based on Consumer Complaints

1150403	Prepaid card	Government benefit payment card
1146562	Prepaid card	General purpose card
1145971	Prepaid card	Government benefit payment card
1145704	Prepaid card	Mobile wallet
1146082	Prepaid card	General purpose card
1145007	Prepaid card	Gift or merchant card
1145737	Prepaid card	Gift or merchant card
1145285	Prepaid card	General purpose card
1144792	Prepaid card	General purpose card
1144723	Prepaid card	General purpose card
1144408	Prepaid card	ID prepaid card
1142245	Prepaid card	General purpose card
1144321	Prepaid card	General purpose card
1142146	Prepaid card	Payroll card
1143139	Prepaid card	Mobile wallet
1143133	Prepaid card	Other special purpose card
1142985	Prepaid card	Mobile wallet
1143267	Prepaid card	Mobile wallet
1142405	Prepaid card	Transit card
1138139	Prepaid card	Mobile wallet
1139811	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	NY	11216	Web
Managing, opening, or closing account	TX	77498	Web
Fraud or scam	CA	91335	Web
Unauthorized transactions/trans. issues	CA	90036	Web
Managing, opening, or closing account	MA	01852	Web
Fraud or scam	VA	22304	Web
Unauthorized transactions/trans. issues	CA	90230	Referral
Unauthorized transactions/trans. issues	CO	80907	Web
Unauthorized transactions/trans. issues	GA	30188	Web
Managing, opening, or closing account	PA	18066	Web
Managing, opening, or closing account	GA	30060	Web
Fraud or scam	TX	75062	Web
Fraud or scam		90460	Web
Managing, opening, or closing account	PA	19140	Referral
Managing, opening, or closing account	AZ	85253	Referral
Managing, opening, or closing account	AZ	85006	Referral
Managing, opening, or closing account	AR	72903	Referral
Unauthorized transactions/trans. issues	AZ	85138	Referral
Fraud or scam	FL	33301	Web
Unauthorized transactions/trans. issues	CA	90018	Web
Managing, opening, or closing account	OH	44119	Web

# Prepaid card

Based on Consumer Complaints

12/10/2014	12/12/2014	Comerica	Closed with monetary relief
12/07/2014	12/10/2014	Citibank	Closed with explanation
12/06/2014	12/10/2014	Bank of America	Closed with explanation
12/06/2014	12/10/2014	Google Inc.	Closed with explanation
12/06/2014	12/08/2014	U.S. Bancorp	Closed with explanation
12/05/2014	12/10/2014	Amex	Closed with explanation
12/05/2014	12/10/2014	U.S. Bancorp	Closed with monetary relief
12/05/2014	12/09/2014	Amex	Closed with explanation
12/05/2014	12/10/2014	Amex	Closed with monetary relief
12/05/2014	12/10/2014	Citibank	Closed with monetary relief
12/05/2014	12/10/2014	JPMorgan Chase	Closed with explanation
12/04/2014	12/08/2014	U.S. Bancorp	Closed with explanation
12/04/2014	12/09/2014	Amex	Closed with monetary relief
12/04/2014	12/09/2014	PNC Bank	Closed with explanation
12/04/2014	12/09/2014	Google Inc.	Closed with explanation
12/04/2014	12/09/2014	Comerica	Closed with explanation
12/04/2014	12/09/2014	PayPal	Closed with explanation
12/04/2014	12/09/2014	PayPal	Closed with monetary relief
12/03/2014	12/04/2014	Wells Fargo	Closed with explanation
12/02/2014	12/05/2014	Google Inc.	Closed with explanation
12/02/2014	12/03/2014	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
No	
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No

# Prepaid card

Based on Consumer Complaints

1139427	Prepaid card	Gift or merchant card
1138937	Prepaid card	Government benefit payment card
1137635	Prepaid card	General purpose card
1138530	Prepaid card	General purpose card
1138503	Prepaid card	General purpose card
1136918	Prepaid card	Transit card
1136031	Prepaid card	General purpose card
1135837	Prepaid card	Other special purpose card
1134444	Prepaid card	Government benefit payment card
1134443	Prepaid card	Government benefit payment card
1131773	Prepaid card	General purpose card
1131887	Prepaid card	Gift or merchant card
1128338	Prepaid card	Mobile wallet
1128359	Prepaid card	General purpose card
1127849	Prepaid card	Payroll card
1128341	Prepaid card	Gift or merchant card
1129799	Prepaid card	General purpose card
1129509	Prepaid card	Other special purpose card
1128321	Prepaid card	General purpose card
1136379	Prepaid card	Government benefit payment card
1125019	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	MI	48185	Phone
Fraud or scam	TX	78336	Phone
Unauthorized transactions/trans. issues	CA	92253	Web
Managing, opening, or closing account	FL	34232	Web
Managing, opening, or closing account	CA	94609	Phone
Unauthorized transactions/trans. issues	NY	12307	Web
Managing, opening, or closing account	NJ	07801	Web
Fees	OR	97401	Web
Fees	CA	90503	Web
Unauthorized transactions/trans. issues	CA	90503	Web
Overdraft, savings or rewards features	CA	90018	Web
Unauthorized transactions/trans. issues	PA	19106	Referral
Managing, opening, or closing account	NY	10977	Web
Unauthorized transactions/trans. issues	MD	20747	Web
Overdraft, savings or rewards features	TX	77091	Web
Unauthorized transactions/trans. issues	CA	91702	Web
Fees	TX	77059	Web
Overdraft, savings or rewards features	FL	33612	Phone
Managing, opening, or closing account	FL	33323	Web
Unauthorized transactions/trans. issues	OH	44134	Web
Managing, opening, or closing account	CA	90292	Web

# Prepaid card

Based on Consumer Complaints

12/02/2014	12/03/2014	Citibank	Closed with explanation
12/02/2014	12/05/2014	Comerica	Closed with explanation
12/01/2014	12/05/2014	Amex	Closed with explanation
12/01/2014	12/03/2014	Amex	Closed with explanation
12/01/2014	12/03/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
12/01/2014	12/01/2014	Amex	Closed with monetary relief
11/30/2014	12/04/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
11/29/2014	12/03/2014	Citibank	Closed with explanation
11/26/2014	12/04/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
11/26/2014	11/27/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/25/2014	12/03/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/25/2014	12/03/2014	U.S. Bancorp	Closed with monetary relief
11/24/2014	12/02/2014	Amex	Closed with explanation
11/24/2014	12/01/2014	Amex	Closed with monetary relief
11/24/2014	11/24/2014	Amex	Closed with monetary relief
11/24/2014	12/02/2014	Wells Fargo	Closed with explanation
11/24/2014	12/02/2014	Citibank	Closed with explanation
11/24/2014	12/01/2014	Citibank	Closed with monetary relief
11/23/2014	12/01/2014	Capital One	Closed with explanation
11/21/2014	12/01/2014	Comerica	Closed with monetary relief
11/21/2014	12/01/2014	Capital One	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1134380	Prepaid card	General purpose card
1128091	Prepaid card	Mobile wallet
1124037	Prepaid card	General purpose card
1124192	Prepaid card	Gift or merchant card
1132473	Prepaid card	General purpose card
1123431	Prepaid card	General purpose card
1127866	Prepaid card	Government benefit payment card
1120879	Prepaid card	Other special purpose card
1122025	Prepaid card	General purpose card
1125807	Prepaid card	Mobile wallet
1120698	Prepaid card	Government benefit payment card
1121033	Prepaid card	Other special purpose card
1121026	Prepaid card	Mobile wallet
1120812	Prepaid card	General purpose card
1120690	Prepaid card	Transit card
1119968	Prepaid card	General purpose card
1119779	Prepaid card	General purpose card
1119594	Prepaid card	Other special purpose card
1119478	Prepaid card	General purpose card
1119128	Prepaid card	Mobile wallet
1117720	Prepaid card	Gift or merchant card

# Prepaid card

Based on Consumer Complaints

Fees	TX	76902	Web
Managing, opening, or closing account	CA	91910	Referral
Managing, opening, or closing account	MI	48186	Phone
Fraud or scam	TX	77546	Web
Fraud or scam	NV		Web
Managing, opening, or closing account	VA	22003	Web
Managing, opening, or closing account	GA	30233	Referral
Fraud or scam	MN	55442	Web
Managing, opening, or closing account	NV		Web
Managing, opening, or closing account	UT	84094	Web
Managing, opening, or closing account	PA	15120	Phone
Unauthorized transactions/trans. issues	AZ	85032	Web
Managing, opening, or closing account	FL	33433	Web
Unauthorized transactions/trans. issues	MI	48089	Referral
Fees	OR	97470	Web
Unauthorized transactions/trans. issues	CA	90034	Web
Unauthorized transactions/trans. issues	TN	38506	Web
Fraud or scam	TX	78228	Referral
Fraud or scam	CA	96020	Web
Managing, opening, or closing account	ME	03905	Web
Unauthorized transactions/trans. issues	NJ	08550	Web

# Prepaid card

Based on Consumer Complaints

11/20/2014	12/02/2014	ACE Cash Express Inc.	Closed with explanation
11/20/2014	11/24/2014	PayPal	Closed with non-monetary relief
11/20/2014	11/26/2014	Amex	Closed with monetary relief
11/20/2014	11/26/2014	U.S. Bancorp	Closed with monetary relief
11/20/2014	11/26/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/19/2014	11/26/2014	First Tennessee Bank	Closed with explanation
11/19/2014	11/24/2014	Comerica	Closed with explanation
11/18/2014	11/18/2014	Blackhawk Network Holdings Inc.	Closed with monetary relief
11/18/2014	11/21/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/18/2014	11/18/2014	Amex	Closed with explanation
11/17/2014	11/18/2014	Comerica	Closed with explanation
11/17/2014	11/18/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
11/17/2014	11/18/2014	Amex	Closed with explanation
11/17/2014	11/18/2014	Comerica	Closed with explanation
11/17/2014	11/19/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
11/17/2014	11/20/2014	Blackhawk Network Holdings Inc.	Closed with explanation
11/17/2014	11/20/2014	Amex	Closed with explanation
11/17/2014	11/21/2014	Comerica	Closed with explanation
11/17/2014	11/20/2014	Amex	Closed with monetary relief
11/17/2014	11/17/2014	Amex	Closed with explanation
11/14/2014	11/17/2014	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

1117746	Prepaid card	Payroll card
1115496	Prepaid card	Payroll card
1114386	Prepaid card	ID prepaid card
1112127	Prepaid card	General purpose card
1113183	Prepaid card	General purpose card
1111562	Prepaid card	Gift or merchant card
1112033	Prepaid card	General purpose card
1111400	Prepaid card	ID prepaid card
1110032	Prepaid card	Government benefit payment card
1109104	Prepaid card	Gift or merchant card
1105553	Prepaid card	Other special purpose card
1105928	Prepaid card	General purpose card
1105222	Prepaid card	Electronic Benefit Transfer / EBT card
1103621	Prepaid card	Mobile wallet
1102683	Prepaid card	General purpose card
1103989	Prepaid card	General purpose card
1103352	Prepaid card	Gift or merchant card
1101122	Prepaid card	Mobile wallet
1103811	Prepaid card	Gift or merchant card
1100726	Prepaid card	General purpose card
1098794	Prepaid card	Mobile wallet

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	TX	75050	Web
Managing, opening, or closing account	AZ	85041	Web
Unauthorized transactions/trans. issues	TX	75758	Web
Unauthorized transactions/trans. issues	WA	98422	Web
Unauthorized transactions/trans. issues	NJ	08722	Web
Advertising, marketing or disclosures	MA	02180	Web
Adding money	GA	30214	Web
Fraud or scam	NJ	07011	Web
Unauthorized transactions/trans. issues	CA	94102	Web
Fraud or scam	WI	53209	Web
Unauthorized transactions/trans. issues	NJ	08618	Phone
Unauthorized transactions/trans. issues	GA	30274	Web
Unauthorized transactions/trans. issues	FL	34239	Phone
Fraud or scam	MN	55044	Referral
Unauthorized transactions/trans. issues	CA	94609	Web
Managing, opening, or closing account	OR	97701	Postal mail
Managing, opening, or closing account	NJ	08053	Referral
Managing, opening, or closing account	NC	28216	Referral
Unauthorized transactions/trans. issues	CA	90013	Web
Managing, opening, or closing account	FL	33936	Web
Fraud or scam	TX	75069	Web

# Prepaid card

Based on Consumer Complaints

11/14/2014	11/19/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/13/2014	11/15/2014	Comerica	Closed with explanation
11/13/2014	11/15/2014	Citibank	Closed with explanation
11/12/2014	11/17/2014	U.S. Bancorp	Closed with monetary relief
11/12/2014	11/17/2014	Amex	Closed with monetary relief
11/11/2014	11/17/2014	Citibank	Closed with explanation
11/11/2014	11/17/2014	Amex	Closed with explanation
11/11/2014	11/11/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/10/2014	11/14/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
11/09/2014	11/19/2014	Blackhawk Network Holdings Inc.	Closed with monetary relief
11/06/2014	11/13/2014	GE Capital Bank	Closed with explanation
11/06/2014	11/13/2014	Amex	Closed with monetary relief
11/06/2014	11/06/2014	BB&T Financial	Closed with explanation
11/05/2014	11/12/2014	PayPal	Closed with explanation
11/05/2014	11/10/2014	Amex	Closed with monetary relief
11/05/2014	11/12/2014	Blackhawk Network Holdings Inc.	Closed with monetary relief
11/05/2014	11/12/2014	Wells Fargo	Closed with explanation
11/04/2014	11/07/2014	PayPal	Closed with non-monetary relief
11/04/2014	11/10/2014	U.S. Bancorp	Closed with monetary relief
11/04/2014	11/13/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/03/2014	11/03/2014	PayPal	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1099214	Prepaid card	General purpose card
1097868	Prepaid card	Gift or merchant card
1095619	Prepaid card	Other special purpose card
1097487	Prepaid card	General purpose card
1097176	Prepaid card	General purpose card
1097158	Prepaid card	General purpose card
1094964	Prepaid card	ID prepaid card
1094424	Prepaid card	Other special purpose card
1094469	Prepaid card	General purpose card
1094463	Prepaid card	Mobile wallet
1094459	Prepaid card	Government benefit payment card
1094278	Prepaid card	Other special purpose card
1091543	Prepaid card	General purpose card
1091943	Prepaid card	General purpose card
1091057	Prepaid card	General purpose card
1092636	Prepaid card	General purpose card
1087253	Prepaid card	General purpose card
1088591	Prepaid card	General purpose card
1089403	Prepaid card	General purpose card
1090405	Prepaid card	Government benefit payment card
1090166	Prepaid card	Government benefit payment card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	NV	89183	Phone
Fees	IN	46514	Phone
Managing, opening, or closing account	MD	21775	Phone
Managing, opening, or closing account	OH	44134	Web
Managing, opening, or closing account	VA	20111	Web
Fraud or scam	CA	92108	Web
Unauthorized transactions/trans. issues	OH	44136	Web
Unauthorized transactions/trans. issues	OH	45240	Web
Managing, opening, or closing account	SC	29036	Referral
Managing, opening, or closing account	TX	78212	Referral
Unauthorized transactions/trans. issues	AZ	86926	Referral
Overdraft, savings or rewards features	OR	97603	Web
Unauthorized transactions/trans. issues	PA	17050	Web
Unauthorized transactions/trans. issues	NE	68022	Web
Fraud or scam	MD	21921	Web
Managing, opening, or closing account	CA	90026	Web
Fraud or scam	MD	21921	Web
Unauthorized transactions/trans. issues	FL	33069	Web
Unauthorized transactions/trans. issues	GA	30005	Web
Unauthorized transactions/trans. issues	OH	43920	Phone
Unauthorized transactions/trans. issues	OH	43206	Web

# Prepaid card

Based on Consumer Complaints

11/03/2014	11/07/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
11/03/2014	11/06/2014	GE Capital Retail	Closed with monetary relief
10/31/2014	11/06/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
10/31/2014	11/05/2014	Amex	Closed with explanation
10/31/2014	11/01/2014	PayPal	Closed with explanation
10/31/2014	11/01/2014	U.S. Bancorp	Closed with monetary relief
10/31/2014	10/31/2014	U.S. Bancorp	Closed with explanation
10/30/2014	11/05/2014	U.S. Bancorp	Closed with monetary relief
10/30/2014	11/01/2014	Wells Fargo	Closed with explanation
10/30/2014	11/01/2014	PayPal	Closed with non-monetary relief
10/30/2014	11/05/2014	Comerica	Closed with explanation
10/30/2014	11/05/2014	JPMorgan Chase	Closed with explanation
10/29/2014	11/04/2014	U.S. Bancorp	Closed with monetary relief
10/29/2014	11/01/2014	U.S. Bancorp	Closed with monetary relief
10/29/2014	11/19/2014	Amex	Closed with explanation
10/29/2014	11/04/2014	Bank of America	Closed with explanation
10/28/2014	11/03/2014	Amex	Closed with explanation
10/28/2014	11/03/2014	Amex	Closed with monetary relief
10/27/2014	10/31/2014	U.S. Bancorp	Closed with explanation
10/27/2014	10/31/2014	Comerica	Closed with explanation
10/27/2014	10/30/2014	Comerica	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes

# Prepaid card

Based on Consumer Complaints

1087074	Prepaid card	ID prepaid card
1086443	Prepaid card	Government benefit payment card
1085406	Prepaid card	Government benefit payment card
1083818	Prepaid card	Gift or merchant card
1081557	Prepaid card	Gift or merchant card
1081758	Prepaid card	Government benefit payment card
1079849	Prepaid card	Mobile wallet
1080446	Prepaid card	General purpose card
1080298	Prepaid card	General purpose card
1079866	Prepaid card	Gift or merchant card
1079677	Prepaid card	General purpose card
1077210	Prepaid card	General purpose card
1077042	Prepaid card	General purpose card
1076841	Prepaid card	Gift or merchant card
1077008	Prepaid card	General purpose card
1075365	Prepaid card	Mobile wallet
1073702	Prepaid card	Government benefit payment card
1073908	Prepaid card	General purpose card
1073054	Prepaid card	Gift or merchant card
1072339	Prepaid card	General purpose card
1072044	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fees	MD	21009	Web
Unauthorized transactions/trans. issues	CA	91744	Web
Unauthorized transactions/trans. issues	IA	50627	Referral
Unauthorized transactions/trans. issues	TN	38105	Web
Managing, opening, or closing account	CA	91006	Web
Unauthorized transactions/trans. issues	TX	75231	Web
Managing, opening, or closing account	OH	44511	Referral
Unauthorized transactions/trans. issues	NV	89123	Web
Managing, opening, or closing account	TN	37412	Referral
Advertising, marketing or disclosures	CO	80220	Web
Unauthorized transactions/trans. issues	FL	34683	Web
Unauthorized transactions/trans. issues	OK	74059	Web
Unauthorized transactions/trans. issues	NY	14609	Web
Unauthorized transactions/trans. issues	VA	22309	Web
Fraud or scam	LA	71403	Web
Managing, opening, or closing account	MA	02347	Phone
Unauthorized transactions/trans. issues	PA	19464	Postal mail
Unauthorized transactions/trans. issues	CA	91754	Web
Fees	FL	33603	Web
Managing, opening, or closing account	AZ	85142	Web
Fraud or scam	PA	17019	Referral

# Prepaid card

Based on Consumer Complaints

10/26/2014	10/26/2014	Wells Fargo	Closed with explanation
10/24/2014	10/30/2014	Amex	Closed with explanation
10/24/2014	10/31/2014	Comerica	Closed with monetary relief
10/23/2014	10/29/2014	U.S. Bancorp	Closed with explanation
10/22/2014	10/28/2014	U.S. Bancorp	Closed with explanation
10/22/2014	11/03/2014	Wells Fargo	Closed with monetary relief
10/21/2014	10/26/2014	PayPal	Closed with non-monetary relief
10/21/2014	10/27/2014	Amex	Closed with monetary relief
10/21/2014	10/27/2014	First Tennessee Bank	Closed with explanation
10/21/2014	10/27/2014	U.S. Bancorp	Closed with monetary relief
10/21/2014	10/27/2014	Amex	Closed with explanation
10/20/2014	10/28/2014	U.S. Bancorp	Closed with monetary relief
10/19/2014	10/24/2014	PayPal	Closed with explanation
10/18/2014	10/24/2014	Amex	Closed with monetary relief
10/18/2014	10/24/2014	Citibank	Closed with explanation
10/17/2014	10/23/2014	PayPal	Closed with explanation
10/16/2014	10/22/2014	Comerica	Closed with explanation
10/16/2014	10/22/2014	U.S. Bancorp	Closed with monetary relief
10/16/2014	10/22/2014	Amex	Closed with monetary relief
10/15/2014	10/22/2014	Amex	Closed with monetary relief
10/15/2014	12/16/2014	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1071255	Prepaid card	Gift or merchant card
1070283	Prepaid card	Government benefit payment card
1069408	Prepaid card	Mobile wallet
1069339	Prepaid card	Government benefit payment card
1069277	Prepaid card	ID prepaid card
1067244	Prepaid card	Other special purpose card
1066339	Prepaid card	General purpose card
1065323	Prepaid card	General purpose card
1063790	Prepaid card	Other special purpose card
1064690	Prepaid card	General purpose card
1060780	Prepaid card	Mobile wallet
1060876	Prepaid card	Payroll card
1056967	Prepaid card	General purpose card
1055725	Prepaid card	Government benefit payment card
1055529	Prepaid card	Payroll card
1055498	Prepaid card	General purpose card
1055136	Prepaid card	Other special purpose card
1055722	Prepaid card	General purpose card
1054409	Prepaid card	Other special purpose card
1054503	Prepaid card	Government benefit payment card
1052063	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Fraud or scam	IL	60062	Web
Fraud or scam	MD	21811	Web
Managing, opening, or closing account	GA	30439	Phone
Fraud or scam	OH	43620	Web
Unauthorized transactions/trans. issues	MA	02176	Web
Unauthorized transactions/trans. issues	IL	60621	Fax
Fraud or scam	TN	38103	Web
Adding money	CA	91604	Web
Advertising, marketing or disclosures	NM	87551	Phone
Managing, opening, or closing account	NC	27572	Web
Managing, opening, or closing account	MA	01862	Referral
Unauthorized transactions/trans. issues	OH	44107	Web
Managing, opening, or closing account	FL	33478	Web
Managing, opening, or closing account	KY	42701	Referral
Unauthorized transactions/trans. issues	AZ	85355	Phone
Fraud or scam	CA	93955	Web
Unauthorized transactions/trans. issues	MA	01118	Phone
Managing, opening, or closing account	NY	10452	Web
Managing, opening, or closing account	GA	30032	Postal mail
Unauthorized transactions/trans. issues	NJ	07310	Web
Unauthorized transactions/trans. issues	CA	91302	Web

# Prepaid card

Based on Consumer Complaints

10/14/2014	10/21/2014	U.S. Bancorp	Closed with explanation
10/14/2014	10/22/2014	Comerica	Closed with monetary relief
10/14/2014	10/15/2014	PayPal	Closed with explanation
10/14/2014	10/20/2014	Comerica	Closed with explanation
10/13/2014	10/14/2014	Amex	Closed with monetary relief
10/10/2014	10/17/2014	Citibank	Closed with explanation
10/10/2014	10/17/2014	U.S. Bancorp	Closed with monetary relief
10/09/2014	10/16/2014	U.S. Bancorp	Closed with monetary relief
10/08/2014	10/15/2014	PayPal	Closed with explanation
10/08/2014	10/15/2014	First Tennessee Bank	Closed with explanation
10/07/2014	10/10/2014	PayPal	Closed with non-monetary relief
10/06/2014	10/07/2014	Amex	Closed with monetary relief
10/03/2014	10/15/2014	Capital One	Closed with explanation
10/02/2014	10/08/2014	Comerica	Closed with explanation
10/02/2014	10/07/2014	Bank of America	Closed with explanation
10/02/2014	10/08/2014	Amex	Closed with monetary relief
10/02/2014	10/24/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
10/02/2014	10/09/2014	Woods Oviatt Gilman LLP	Closed with non-monetary relief
10/02/2014	10/08/2014	JPMorgan Chase	Closed with explanation
10/01/2014	10/02/2014	Bank of America	Closed with explanation
09/30/2014	10/07/2014	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

# Prepaid card

Based on Consumer Complaints

1050535	Prepaid card	Gift or merchant card
1051284	Prepaid card	Government benefit payment card
1050179	Prepaid card	General purpose card
1050514	Prepaid card	General purpose card
1050106	Prepaid card	Gift or merchant card
1049308	Prepaid card	Other special purpose card
1048709	Prepaid card	Gift or merchant card
1048368	Prepaid card	General purpose card
1046471	Prepaid card	Gift or merchant card
1047591	Prepaid card	Gift or merchant card
1047012	Prepaid card	General purpose card
1044033	Prepaid card	General purpose card
1044832	Prepaid card	Mobile wallet
1044805	Prepaid card	ID prepaid card
1044120	Prepaid card	Gift or merchant card
1043275	Prepaid card	Government benefit payment card
1041283	Prepaid card	Other special purpose card
1041803	Prepaid card	Government benefit payment card
1041565	Prepaid card	Government benefit payment card
1040933	Prepaid card	Other special purpose card
1037904	Prepaid card	Gift or merchant card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	GA	31404	Referral
Adding money			Phone
Unauthorized transactions/trans. issues	NJ	08723	Referral
Unauthorized transactions/trans. issues	FL	33433	Web
Unauthorized transactions/trans. issues	NV	89145	Web
Managing, opening, or closing account	WI	53221	Web
Managing, opening, or closing account	CA	90805	Web
Fees	OH	43068	Web
Fraud or scam	CA	92617	Web
Managing, opening, or closing account	GA	30309	Web
Managing, opening, or closing account	NJ	08701	Referral
Fraud or scam	FL	32164	Web
Managing, opening, or closing account	PA	17347	Referral
Managing, opening, or closing account	MA	01005	Web
Adding money	KY	40206	Web
Fees	TX	77630	Postal mail
Managing, opening, or closing account	CO	80227	Phone
Unauthorized transactions/trans. issues	IL	60649	Referral
Fraud or scam	OH	44111	Phone
Managing, opening, or closing account	MI	48170	Web
Fraud or scam	CA	92701	Web

# Prepaid card

Based on Consumer Complaints

09/30/2014	10/06/2014	GE Capital Retail	Closed with monetary relief
09/30/2014	10/06/2014	Comerica	Closed with explanation
09/29/2014	10/14/2014	PayPal	Closed with explanation
09/29/2014	10/06/2014	Amex	Closed with explanation
09/29/2014	10/03/2014	U.S. Bancorp	Closed with monetary relief
09/29/2014	09/29/2014	Citibank	Closed with explanation
09/28/2014	10/03/2014	U.S. Bancorp	Closed with monetary relief
09/28/2014	10/03/2014	PayPal	Closed with monetary relief
09/26/2014	10/02/2014	U.S. Bancorp	Closed with explanation
09/26/2014	10/02/2014	Amex	Closed with explanation
09/26/2014	10/02/2014	Amex	Closed with monetary relief
09/25/2014	10/24/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
09/25/2014	10/01/2014	GE Capital Retail	Closed with monetary relief
09/25/2014	09/25/2014	Bank of America	Closed with explanation
09/25/2014	10/02/2014	U.S. Bancorp	Closed with monetary relief
09/24/2014	11/04/2014	Comerica	Closed with explanation
09/23/2014	10/01/2014	Amex	Closed with monetary relief
09/23/2014	09/30/2014	Comerica	Closed with explanation
09/23/2014	09/30/2014	Comerica	Closed with explanation
09/23/2014	09/23/2014	Citibank	Closed with explanation
09/20/2014	09/26/2014	U.S. Bancorp	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

1038005	Prepaid card	General purpose card
1037981	Prepaid card	Transit card
1037206	Prepaid card	General purpose card
1035136	Prepaid card	ID prepaid card
1035238	Prepaid card	General purpose card
1035000	Prepaid card	Mobile wallet
1033525	Prepaid card	Government benefit payment card
1030533	Prepaid card	Payroll card
1029616	Prepaid card	Government benefit payment card
1027958	Prepaid card	General purpose card
1027946	Prepaid card	General purpose card
1026273	Prepaid card	ID prepaid card
1027647	Prepaid card	General purpose card
1024897	Prepaid card	General purpose card
1025910	Prepaid card	General purpose card
1025878	Prepaid card	Gift or merchant card
1024863	Prepaid card	Mobile wallet
1023291	Prepaid card	General purpose card
1022621	Prepaid card	Mobile wallet
1020762	Prepaid card	Mobile wallet
1020909	Prepaid card	Other special purpose card

# Prepaid card

Based on Consumer Complaints

Fees	IL	60015	Web
Fees	CA	90505	Web
Unauthorized transactions/trans. issues	MT	59718	Web
Managing, opening, or closing account	CO	80538	Web
Fees	CT	06902	Web
Fraud or scam	CA	95409	Referral
Unauthorized transactions/trans. issues	CA	95821	Web
Unauthorized transactions/trans. issues	NY	14606	Web
Unauthorized transactions/trans. issues	PA	15212	Phone
Fees	WI	53593	Web
Unauthorized transactions/trans. issues	FL	32207	Web
Adding money	MI	48336	Web
Managing, opening, or closing account			Phone
Managing, opening, or closing account	FL	33881	Web
Fraud or scam	CA	90278	Web
Fees	PA	19147	Web
Unauthorized transactions/trans. issues	CA	92840	Referral
Managing, opening, or closing account	CA	92620	Web
Unauthorized transactions/trans. issues	WI	53209	Web
Managing, opening, or closing account	TX	78729	Referral
Advertising, marketing or disclosures	IL	60089	Web

# Prepaid card

Based on Consumer Complaints

09/20/2014	09/26/2014	Citibank	Closed with explanation
09/20/2014	09/26/2014	GE Capital Retail	Closed with monetary relief
09/19/2014	09/26/2014	U.S. Bancorp	Closed with monetary relief
09/18/2014	11/06/2014	Blackhawk Network Holdings Inc.	Closed with monetary relief
09/18/2014	09/24/2014	Citibank	Closed with explanation
09/18/2014	09/29/2014	PayPal	Closed with explanation
09/16/2014	09/17/2014	Bank of America	Closed with monetary relief
09/16/2014	09/24/2014	Bank of America	Closed with explanation
09/15/2014	09/18/2014	Comerica	Closed with explanation
09/14/2014	09/18/2014	JPMorgan Chase	Closed with monetary relief
09/14/2014	09/16/2014	Amex	Closed with monetary relief
09/12/2014	09/12/2014	Wells Fargo	Closed with explanation
09/12/2014	10/29/2014	Western Union	Closed with explanation
09/11/2014	09/16/2014	Pentagon FCU	Closed with explanation
09/11/2014	09/17/2014	U.S. Bancorp	Closed with explanation
09/11/2014	09/17/2014	TD Bank	Closed with monetary relief
09/11/2014	09/17/2014	PayPal	Closed with non-monetary relief
09/10/2014	09/16/2014	Citibank	Closed with explanation
09/10/2014	09/15/2014	TCF National Bank	Closed with explanation
09/09/2014	09/12/2014	PayPal	Closed with explanation
09/09/2014	10/24/2014	NetSpend Corporation, a TSYS Company	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes

# Prepaid card

Based on Consumer Complaints

1020869	Prepaid card	General purpose card
1020419	Prepaid card	Government benefit payment card
1018190	Prepaid card	General purpose card
1018821	Prepaid card	Government benefit payment card
1018809	Prepaid card	Gift or merchant card
1018413	Prepaid card	General purpose card
1016266	Prepaid card	General purpose card
1016701	Prepaid card	Payroll card
1013874	Prepaid card	General purpose card
1011419	Prepaid card	General purpose card
1013475	Prepaid card	General purpose card
1012985	Prepaid card	Gift or merchant card
1012332	Prepaid card	Other special purpose card
1012154	Prepaid card	General purpose card
1011556	Prepaid card	General purpose card
1009853	Prepaid card	Other special purpose card
1008964	Prepaid card	General purpose card
1008763	Prepaid card	ID prepaid card
1008077	Prepaid card	Mobile wallet
1006437	Prepaid card	Government benefit payment card
1005717	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Unauthorized transactions/trans. issues	FL	32209	Phone
Unauthorized transactions/trans. issues	CO	80216	Phone
Unauthorized transactions/trans. issues	CA	92585	Phone
Managing, opening, or closing account	FL	34233	Phone
Unauthorized transactions/trans. issues	NY	11722	Web
Unauthorized transactions/trans. issues	TX	77705	Phone
Managing, opening, or closing account	SC	29042	Phone
Unauthorized transactions/trans. issues	MD	21801	Web
Adding money	PA	19138	Web
Fraud or scam	NC	27127	Referral
Fraud or scam	FL	32025	Referral
Fraud or scam	OH	43201	Referral
Managing, opening, or closing account	MA	01463	Referral
Unauthorized transactions/trans. issues	NH	03811	Web
Unauthorized transactions/trans. issues	CA	93117	Web
Unauthorized transactions/trans. issues	CA	95062	Phone
Unauthorized transactions/trans. issues	CA	90014	Web
Managing, opening, or closing account	FL	33511	Web
Fees	IA	51103	Referral
Managing, opening, or closing account	NE	68739	Phone
Fees	MA	02458	Web

# Prepaid card

Based on Consumer Complaints

09/09/2014	09/12/2014	Wells Fargo	Closed with explanation
09/09/2014	09/12/2014	Comerica	Closed with explanation
09/08/2014	09/11/2014	U.S. Bancorp	Closed with monetary relief
09/08/2014	09/11/2014	Comerica	Closed with explanation
09/08/2014	09/11/2014	U.S. Bancorp	Closed with non-monetary relief
09/08/2014	09/11/2014	Amex	Closed with explanation
09/05/2014	09/10/2014	Amex	Closed with explanation
09/05/2014	09/05/2014	Bank of America	Closed with explanation
09/04/2014	10/24/2014	NetSpend Corporation, a TSYS Company	Closed with explanation
09/03/2014	09/08/2014	Amex	Closed with explanation
09/03/2014	09/08/2014	Comerica	Closed with explanation
09/03/2014	09/08/2014	U.S. Bancorp	Closed with explanation
09/03/2014	09/08/2014	Comerica	Closed with explanation
09/03/2014	09/05/2014	PayPal	Closed with non-monetary relief
09/03/2014	09/08/2014	Citibank	Closed with explanation
09/02/2014	09/05/2014	Comerica	Closed with explanation
08/31/2014	09/04/2014	U.S. Bancorp	Closed with explanation
08/30/2014	09/05/2014	ACE Cash Express Inc.	Closed
08/29/2014	09/04/2014	PayPal	Closed with explanation
08/28/2014	09/03/2014	U.S. Bancorp	Closed with monetary relief
08/28/2014	09/04/2014	Citibank	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes



# Prepaid card

Based on Consumer Complaints

1003628	Prepaid card	General purpose card
1004143	Prepaid card	Mobile wallet
1002913	Prepaid card	Gift or merchant card
1001683	Prepaid card	Government benefit payment card
1002450	Prepaid card	General purpose card
1002249	Prepaid card	Government benefit payment card
1001087	Prepaid card	General purpose card
998370	Prepaid card	Gift or merchant card
998430	Prepaid card	Gift or merchant card
998319	Prepaid card	General purpose card
994996	Prepaid card	Mobile wallet
994537	Prepaid card	Mobile wallet
994660	Prepaid card	General purpose card
993576	Prepaid card	General purpose card
993454	Prepaid card	General purpose card
989920	Prepaid card	Mobile wallet
992571	Prepaid card	General purpose card
988409	Prepaid card	Government benefit payment card
990268	Prepaid card	General purpose card
989537	Prepaid card	Payroll card
989525	Prepaid card	Government benefit payment card

# Prepaid card

Based on Consumer Complaints

Advertising, marketing or disclosures	CO	80517	Web
Managing, opening, or closing account	AZ	85719	Postal mail
Fraud or scam	GA	30039	Web
Unauthorized transactions/trans. issues	ND	59201	Postal mail
Fraud or scam	CA	91911	Phone
Fraud or scam	VA	22306	Phone
Fraud or scam	OR	97603	Web
Advertising, marketing or disclosures	CA	94538	Web
Managing, opening, or closing account	TX	75035	Web
Fees	NY	11768	Web
Unauthorized transactions/trans. issues	MN	55082	Referral
Managing, opening, or closing account	CA	92708	Fax
Managing, opening, or closing account	CA	92647	Web
Adding money	NC	27537	Referral
Unauthorized transactions/trans. issues	GA	30083	Web
Fees	MN	55433	Referral
Fees	OR	97123	Web
Managing, opening, or closing account	WV	25508	Referral
Unauthorized transactions/trans. issues	NJ	07304	Web
Unauthorized transactions/trans. issues	CO	80466	Web
Unauthorized transactions/trans. issues	CO	80640	Referral

# Prepaid card

Based on Consumer Complaints

08/27/2014	09/03/2014	Amex	Closed with explanation
08/27/2014	09/03/2014	PayPal	Closed with explanation
08/27/2014	09/02/2014	Amex	Closed with monetary relief
08/26/2014	08/29/2014	Comerica	Closed with explanation
08/26/2014	08/29/2014	Enova International, Inc.	Closed with explanation
08/26/2014	08/29/2014	Comerica	Closed with explanation
08/25/2014	08/29/2014	Capital One	Closed with explanation
08/23/2014	09/03/2014	U.S. Bancorp	Closed with explanation
08/23/2014	08/29/2014	Citibank	Closed with monetary relief
08/22/2014	08/27/2014	ACE Cash Express Inc.	Closed
08/21/2014	08/26/2014	PayPal	Closed with explanation
08/21/2014	08/26/2014	PayPal	Closed with explanation
08/20/2014	08/26/2014	U.S. Bancorp	Closed with monetary relief
08/20/2014	08/25/2014	Amex	Closed with explanation
08/20/2014	08/25/2014	Amex	Closed with monetary relief
08/19/2014	08/25/2014	PayPal	Closed with explanation
08/19/2014	08/22/2014	Arvest Bank	Closed with explanation
08/18/2014	08/20/2014	JPMorgan Chase	Closed with explanation
08/18/2014	08/21/2014	U.S. Bancorp	Closed with monetary relief
08/18/2014	08/21/2014	Citibank	Closed with explanation
08/18/2014	08/21/2014	Comerica	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

988380	Prepaid card	ID prepaid card
987784	Prepaid card	General purpose card
987850	Prepaid card	General purpose card
986452	Prepaid card	General purpose card
983705	Prepaid card	General purpose card
983059	Prepaid card	General purpose card
983174	Prepaid card	Gift or merchant card
982066	Prepaid card	Government benefit payment card
978801	Prepaid card	Government benefit payment card
977170	Prepaid card	Transit card
975049	Prepaid card	Gift or merchant card
976756	Prepaid card	Government benefit payment card
975467	Prepaid card	Other special purpose card
973940	Prepaid card	Gift or merchant card
972900	Prepaid card	General purpose card
975171	Prepaid card	General purpose card
971021	Prepaid card	Payroll card
974952	Prepaid card	General purpose card
971723	Prepaid card	Other special purpose card
969674	Prepaid card	Gift or merchant card
969301	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	CA	92675	Referral
Managing, opening, or closing account	PA	18938	Web
Unauthorized transactions/trans. issues	CA	92010	Web
Fraud or scam	MA	01453	Web
Unauthorized transactions/trans. issues	TX	78250	Web
Managing, opening, or closing account	TX	75232	Web
Fraud or scam	OH	43224	Web
Unauthorized transactions/trans. issues	NM	87102	Referral
Unauthorized transactions/trans. issues	CA	92101	Phone
Adding money	VA	20111	Web
Fees	VA	22801	Phone
Unauthorized transactions/trans. issues	TX	76201	Web
Managing, opening, or closing account	OH	45405	Phone
Fees	CA	92374	Web
Advertising, marketing or disclosures	CA	90046	Phone
Unauthorized transactions/trans. issues	NY	11423	Web
Fees	MI	48154	Web
Fraud or scam	CA	90403	Referral
Adding money	GA	30004	Web
Unauthorized transactions/trans. issues	CA	91206	Web
Unauthorized transactions/trans. issues	CA	91344	Web

# Prepaid card

Based on Consumer Complaints

08/18/2014	08/20/2014	U.S. Bancorp	Closed with monetary relief
08/17/2014	08/20/2014	U.S. Bancorp	Closed with explanation
08/16/2014	09/03/2014	U.S. Bancorp	Closed with monetary relief
08/15/2014	08/21/2014	Amex	Closed with explanation
08/14/2014	08/19/2014	Amex	Closed with explanation
08/13/2014	09/04/2014	Amex	Closed with monetary relief
08/13/2014	08/18/2014	Citibank	Closed with explanation
08/13/2014	08/15/2014	Comerica	Closed with monetary relief
08/11/2014	08/14/2014	Comerica	Closed with explanation
08/10/2014	08/13/2014	Amex	Closed with monetary relief
08/08/2014	10/21/2014	U.S. Bancorp	Closed with monetary relief
08/08/2014	08/13/2014	Comerica	Closed with explanation
08/08/2014	08/12/2014	Bank of America	Closed with explanation
08/07/2014	08/11/2014	Amex	Closed with monetary relief
08/07/2014	08/12/2014	Amex	Closed with explanation
08/07/2014	08/12/2014	Amex	Closed with explanation
08/06/2014	08/08/2014	First Data Corporation	Closed with explanation
08/06/2014	08/11/2014	Amex	Closed with monetary relief
08/06/2014	08/08/2014	PayPal	Closed with explanation
08/05/2014	09/08/2014	U.S. Bancorp	Closed with monetary relief
08/05/2014	08/07/2014	U.S. Bancorp	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No



# Prepaid card

Based on Consumer Complaints

968052	Prepaid card	Payroll card
964359	Prepaid card	Mobile wallet
962449	Prepaid card	Mobile wallet
961997	Prepaid card	Gift or merchant card
959974	Prepaid card	General purpose card
962222	Prepaid card	Gift or merchant card
961560	Prepaid card	General purpose card
961301	Prepaid card	Mobile wallet
960570	Prepaid card	Gift or merchant card
960328	Prepaid card	Mobile wallet
960123	Prepaid card	Gift or merchant card
955928	Prepaid card	General purpose card
958169	Prepaid card	General purpose card
957249	Prepaid card	Mobile wallet
955877	Prepaid card	General purpose card
955460	Prepaid card	Gift or merchant card
955068	Prepaid card	Gift or merchant card
954971	Prepaid card	Payroll card
954963	Prepaid card	General purpose card
954851	Prepaid card	Government benefit payment card
953852	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	MA	01440	Web
Fraud or scam	FL	33612	Web
Fraud or scam	DC	20016	Web
Advertising, marketing or disclosures	CA	94133	Phone
Fraud or scam	CA	90403	Referral
Managing, opening, or closing account	FL	34210	Web
Managing, opening, or closing account	WA	98072	Referral
Unauthorized transactions/trans. issues	WA	98155	Web
Fraud or scam	TX	76374	Web
Fraud or scam	CA	93021	Web
Fraud or scam	NY	10019	Web
Adding money	CA	95035	Web
Unauthorized transactions/trans. issues	AZ	85716	Web
Unauthorized transactions/trans. issues	TX	79936	Web
Managing, opening, or closing account	VA	22407	Web
Other	CA	90013	Web
Managing, opening, or closing account	PA	17110	Referral
Managing, opening, or closing account	NC	27217	Referral
Managing, opening, or closing account	CA	95618	Referral
Managing, opening, or closing account	CA	93285	Phone
Adding money	CT	06405	Web

# Prepaid card

Based on Consumer Complaints

08/04/2014	08/08/2014	First Data Corporation	Closed with explanation
08/01/2014	08/01/2014	Bank of America	Closed with explanation
07/31/2014	07/31/2014	PayPal	Closed with explanation
07/31/2014	08/05/2014	Amex	Closed with explanation
07/30/2014	08/04/2014	Amex	Closed with monetary relief
07/30/2014	08/04/2014	Citibank	Closed with monetary relief
07/30/2014	08/04/2014	Amex	Closed with monetary relief
07/30/2014	07/30/2014	PayPal	Closed with explanation
07/30/2014	08/01/2014	Citibank	Closed with monetary relief
07/30/2014	08/01/2014	PayPal	Closed with explanation
07/29/2014	08/01/2014	Amex	Closed with explanation
07/28/2014	07/31/2014	Western Union	Closed with explanation
07/28/2014	07/31/2014	U.S. Bancorp	Closed with monetary relief
07/28/2014	07/31/2014	PayPal	Closed with explanation
07/27/2014	07/30/2014	Citibank	Closed with explanation
07/25/2014	07/30/2014	U.S. Bancorp	Closed with non-monetary relief
07/25/2014	07/30/2014	Amex	Closed with explanation
07/25/2014	07/30/2014	PNC Bank	Closed with explanation
07/25/2014	07/30/2014	Amex	Closed with explanation
07/25/2014	07/30/2014	Comerica	Closed with explanation
07/25/2014	07/29/2014	Amex	Closed with monetary relief

# Prepaid card

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

# Prepaid card

Based on Consumer Complaints

953581	Prepaid card	General purpose card
953708	Prepaid card	Government benefit payment card
952187	Prepaid card	General purpose card
952101	Prepaid card	Mobile wallet
951902	Prepaid card	Government benefit payment card
950128	Prepaid card	Government benefit payment card
950060	Prepaid card	Mobile wallet
951527	Prepaid card	General purpose card
951011	Prepaid card	General purpose card
950368	Prepaid card	General purpose card
947849	Prepaid card	Government benefit payment card
948287	Prepaid card	Gift or merchant card
948171	Prepaid card	Gift or merchant card
945564	Prepaid card	Government benefit payment card
945559	Prepaid card	General purpose card
946991	Prepaid card	Mobile wallet
946650	Prepaid card	General purpose card
945721	Prepaid card	Gift or merchant card
944774	Prepaid card	General purpose card

# Prepaid card

Based on Consumer Complaints

Managing, opening, or closing account	KS	66103	Phone
Adding money	OK	74960	Referral
Managing, opening, or closing account	GA	30319	Web
Managing, opening, or closing account	MD	20708	Referral
Unauthorized transactions/trans. issues	AZ	85262	Referral
Fees	MA	02169	Phone
Fees	VA	22102	Web
Managing, opening, or closing account	IA	51503	Web
Fraud or scam	KS	66215	Web
Unauthorized transactions/trans. issues	OH	43316	Phone
Managing, opening, or closing account	MI	48237	Referral
Unauthorized transactions/trans. issues	HI	96744	Referral
Unauthorized transactions/trans. issues	WA	98056	Referral
Fraud or scam	GA	31557	Phone
Unauthorized transactions/trans. issues	CO	80218	Web
Unauthorized transactions/trans. issues	NJ	08817	Web
Overdraft, savings or rewards features	NC	27350	Web
Fees	MA	02140	Referral
Unauthorized transactions/trans. issues	TN	37656	Web

# Prepaid card

Based on Consumer Complaints

07/25/2014	07/30/2014	U.S. Bancorp	Closed with monetary relief
07/24/2014	07/28/2014	Comerica	Closed with monetary relief
07/24/2014	07/28/2014	Citibank	Closed with monetary relief
07/24/2014	07/28/2014	Amex	Closed with explanation
07/24/2014	07/28/2014	Comerica	Closed with explanation
07/23/2014	07/28/2014	Comerica	Closed with explanation
07/23/2014	07/28/2014	PayPal	Closed with monetary relief
07/23/2014	07/28/2014	PayPal	Closed with explanation
07/23/2014	07/28/2014	Amex	Closed with explanation
07/23/2014	07/28/2014	Amex	Closed with explanation
07/22/2014	07/25/2014	Comerica	Closed with explanation
07/22/2014	07/25/2014	U.S. Bancorp	Closed with monetary relief
07/22/2014	07/25/2014	KeyBank NA	Closed with explanation
07/21/2014	07/24/2014	Washington Federal	Closed with explanation
07/21/2014	07/29/2014	U.S. Bancorp	Closed with monetary relief
07/21/2014	07/21/2014	Amex	Closed with monetary relief
07/21/2014	07/24/2014	Capital One	Closed with explanation
07/21/2014	07/23/2014	U.S. Bancorp	Closed with explanation
07/19/2014	07/23/2014	U.S. Bancorp	Closed with explanation

# Prepaid card

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No